



PARK & FUEL COMBO CAMPAIGN 2026

TERMS AND CONDITIONS

Effective date: 1 October 2026

1.0 Organiser

- 1.1 The **"Park & Fuel Combo"** ("Campaign") is organised by Setel Ventures Sdn. Bhd. ("Organizer" or "Setel").
- 1.2 By participating in this Campaign, you agree to be bound by these terms and conditions ("Terms and Conditions"), including any amendments made from time to time by the Organizer.

2.0 Campaign Period

- 2.1 The Campaign runs from 1 October 2026 (12:00 AM) to 31 December 2026 (11:59 PM), or any other period determined by the Organizer with prior notice ("Campaign Period").

3.0 Eligibility

- 3.1 The Campaign is open to all individuals aged eighteen (18) years and above residing in Malaysia who possess a valid Setel account ("Participant").
 - 3.1.1 For the avoidance of doubt, the Campaign is open to all eligible Participants without exception or exclusion based on employment or affiliation, including permanent or contract employees of Setel Ventures Sdn. Bhd. ("Setel" or "SVSB"), their respective immediate family members (namely, fathers, mothers, spouses and children), and employees of any advertising, marketing or other agencies appointed or engaged by SVSB, including their respective immediate family members (namely, fathers, mothers, spouses and children).
 - 3.1.2 All eligible Participants, including the individuals referred to in Clause 3.1.1, shall be subject to the same eligibility criteria, Campaign mechanics, Terms and Conditions, and selection or fulfilment requirements, with no preferential treatment, additional entitlement or exemption granted by virtue of their employment, affiliation or relationship with SVSB or any of its appointed agencies.
 - 3.1.3 Any individual who fulfils the eligibility criteria and all applicable requirements stipulated herein shall be deemed a "Participant" for the purposes of this Campaign.

4.0 Campaign Mechanics

- 4.1 To participate in the Campaign and qualify for the Campaign Rewards, an eligible Participant



must fulfil the following requirements during the Campaign Period:

- 4.1.1 Complete ONE (1) eligible parking transaction/payment via the Setel App during the Campaign Period to receive fifty percent (50%) cashback, capped at RM2.00 per transaction. No minimum spend is required for eligible street parking, automated parking, QR parking and season parking payments. Each Participant is entitled to receive the parking cashback only once throughout the Campaign Period. The parking cashback is available on a first-come, first-served basis and while the allocated cashback pool lasts;
 - 4.1.2 After completing the eligible parking transaction/payment under Clause 4.1.1, complete a minimum fuel spend of RM20.00 in a single transaction using the Setel App, applicable only to PETRONAS Primax 95 and PETRONAS Primax 97, to receive an additional fifty percent (50%) cashback, capped at RM3.00 per transaction. Each Participant is entitled to receive the fuel cashback only once throughout the Campaign Period. The fuel cashback is available on a first-come, first-served basis and while the allocated cashback pool lasts; and
 - 4.1.3 For the avoidance of doubt, a Participant who has completed both eligible transactions under Clauses 4.1.1 and 4.1.2 shall not be entitled to receive any further cashback under this Campaign for the remainder of the Campaign Period.
- Scenario: Kah Yen is a Setel user and makes an eligible parking payment of RM6 at Suria KLCC via the Setel App. During the Campaign Period, Kah Yen receives:
 - I. RM2 cashback after completing one eligible parking transaction/payment at Suria KLCC under the Campaign.
 - II. An additional RM3 cashback after subsequently completing a minimum fuel spend of RM20 in a single eligible transaction via the Setel App.
 - III. The applicable Mesra Rewards points for her eligible transactions, subject to the prevailing Mesra Rewards terms and conditions.
 - In conclusion, Kah Yen receives a total of RM5 cashback under the Campaign. She may also continue to earn Mesra Rewards points on eligible transactions, subject to the prevailing Mesra Rewards terms and conditions.
 - Kah Yen will not be entitled to receive any further cashback under the Campaign for the remainder of the Campaign Period, as she has completed the eligible parking and fuel transactions and received the applicable Campaign Rewards.
- 4.2 The cashback will be credited automatically into the Participant's Setel Wallet within FOURTEEN (14) working days from the date of the respective eligible transaction. Cashback received by the Participant will be valid for usage and will not expire, provided that the Participant's Setel account remains active.
 - 4.3 Setel cashback can be used to purchase fuel, make payments to online and offline merchants



via Setel Pay, purchase items at Kedai Mesra, pay parking fees, pay for EV charging, and/or use the Deliver2Me feature (excluding Kedai Mesra).

- 4.4 Mesra Rewards points collected will expire after three (3) years. Participants can redeem their Mesra Rewards points in the Setel Wallet within their validity period, subject to the prevailing Mesra Rewards terms and conditions. Rewards cannot be bundled with other ongoing promotions, offers, loyalty programmes, e-Vouchers, and/or discounts otherwise organised by participating merchants.
- 4.5 Mesra Rewards points may be converted into Setel Wallet balance in accordance with the applicable Mesra Rewards terms and conditions and are not exchangeable for e-Vouchers.

5.0 General Terms

- 5.1 By participating in the Campaign, Participants hereby fully and unconditionally agree and accept all the Terms and Conditions herein contained and agree that the decisions of the Organisers regarding the Campaign and all matters relating to or in connection there to are final and binding.
- 5.2 The Organisers reserve the right to cancel, shorten, extend, suspend, or terminate the Campaign at any time before the expiry of the Campaign Period with prior notice to the Participants. For the avoidance of doubt, any cancellation, extension, suspension, or termination of the Campaign Period at any time before the expiry of the Campaign Period shall not entitle the Participants to claim any compensation from the Organiser for any losses or damages suffered or incurred by the Participants as a result of the said cancellation, extension, suspension or termination.
- 5.3 The Organisers reserve the right to amend, modify, delete, or change any of the Terms and Conditions herein contained at any time at its absolute discretion with adequate notice. Continued participation in the Campaign following any such changes and/or amendments shall constitute unconditional acknowledgment, understanding, agreement, and acceptance of such changes in respect of the Terms and Conditions.
- 5.4 The Organisers reserve the right, at its absolute discretion and without prior notice, to substitute any of the rewards with other items of similar or higher value. The Organiser reserves the right to determine the specifications of the rewards, and the Organiser's decision on this matter is final.
- 5.5 The Organisers reserve the right to make further verifications and requests for additional personal identification details and documents from the Participants, as well as the right to disqualify or withdraw the Participant's eligibility for the reward at any time, should there be any non-compliance to these Terms and Conditions.
- 5.6 The Organiser shall not be held responsible or liable for any claim of loss or damage to



property or personal injury or loss of life by the Participants, and/or any party resulting from or arising out of or in connection with this Campaign or the Reward given under this Campaign.

- 5.7 In the event a Participant is found to be ineligible, and/or discovered to have performed fraudulent transactions or violate this Campaign's Terms and Conditions at any point of time during or after the Campaign Period, the Organiser reserves the right to:
 - 5.7.1 disqualify the said Participant;
 - 5.7.2 withhold/cancel/withdraw/recall any reward granted to the said Participant; and
 - 5.7.3 initiate any action the Organiser deems necessary against the said Participant.
- 5.8 If the Participant has already used a granted reward and is later found to be ineligible due to Clause 5.7 above, the said Participant agrees to indemnify the Organiser for the full amount of the reward.
- 5.9 The Participant shall not register for multiple Setel accounts for any dishonest purposes such as to gain excessive benefits or to abuse the Campaign Rewards from the Setel App and/or services offered on the Setel App.
- 5.10 Any Participant found to be engaging in fraudulent activity will be immediately disqualified from the Campaign. Fraudulent activity includes, but is not limited to, creating fake accounts and providing false information. The Organiser reserves the right to take further legal action against individuals involved in fraudulent behaviour.
- 5.11 In the event that, during the Campaign Period, a Participant's transaction is not captured for any reason whatsoever, the Organisers reserves the right to exclude such transactions from the Campaign. Notwithstanding this, the Organisers shall make reasonable efforts to address any such issues to enable Participants to continue participating in the said Campaign.
- 5.12 These terms and conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Campaign. The Organiser is the final authority to decide on the interpretation of these terms and conditions and any other matters relating to this Campaign.
- 5.13 The transaction records maintained by the Organisers and its decisions regarding the Campaign are final and binding. The Organisers are not obligated to provide reasons or engage in correspondence regarding any matters related to the Campaign.
- 5.14 These Terms and Conditions are governed by and construed in accordance with the laws of Malaysia, and you agree to submit to the exclusive jurisdiction of the Malaysian courts.
- 5.15 For inquiries or feedback regarding the Campaign, please email us at hello@setel.com or chat with our Customer Service team on the Setel app.



6.0 Personal Data for Setel App User:

- 6.0 By participating in the Campaign, Participants agree and consent to the collection, processing, use, disclosure, and retention of their personal data by the Organiser in accordance with the Setel Privacy Statement, which can be viewed at www.setel.my/privacy.