

1	What is the 'From Track To You 2026 - Meet the Drivers' campaign?	This campaign gives eligible Setel users the opportunity to attend the From Track To You 2026 'Meet the Drivers' experience by completing the campaign requirements during the campaign period.
2	What is the campaign period?	The campaign runs from 4 September 2026, 12:00 AM to 18 September 2026, 11:59 PM.
3	Who is eligible to participate in this campaign?	The campaign is open to Malaysian citizens aged 16 years and above with a registered Setel account and successfully completed account verification. Both new and existing Setel users may participate, subject to the campaign Terms & Conditions.
4	How do I participate in the campaign?	Complete all of the following during the campaign period: (1) Subscribe to Setel Savers; (2) Fuel a cumulative minimum of RM100 using Setel; (3) Share your Setel experience by posting an original photo or video on Instagram, TikTok, Facebook or Threads; (4) Follow and tag @setel and include #SetelFromTrackToYou; and (5) Submit your entry via Instagram DM to @setel together with the required proof and link to your posting.
5	What do I need to submit via Instagram DM?	Please provide: (1) Proof of your Setel Savers subscription; (2) Proof of your cumulative qualifying fuel transactions; and (3) A link to your qualifying social media post. All required information must be submitted within the campaign period.
6	Do I need to fuel RM100 in a single transaction?	No. The RM100 fuel requirement is cumulative and may consist of multiple qualifying fuel transactions completed during the campaign period. For example, RM40 + RM30 + RM30 = RM100.
7	Which fuel types are eligible?	Eligible fuel purchases made using Setel include PETRONAS Primax 95 with Pro-Drive, PETRONAS Primax 97 with Pro-Race and PETRONAS Dynamic Diesel Euro 5 with Pro-Drive.
8	Do fuel transactions made before the campaign period count?	No. Only qualifying fuel transactions successfully completed during the campaign period will count towards the cumulative RM100 requirement.
9	I am already subscribed to Setel Savers. Can I participate?	Yes. Existing Setel Savers subscribers may participate as long as they fulfil all other campaign requirements.
10	What should I post on social media?	Share an original photo or video about your experience using Setel. Your post must tag @setel, include #SetelFromTrackToYou, and be accessible to Setel for verification.
11	Which social media platforms can I post on?	You may post on Instagram, TikTok, Facebook or Threads.
12	Can I post on more than one social media	Yes. You may share your content across multiple eligible platforms. However, each participant is entitled to one (1) campaign entry per

	platform?	Setel account. Posting across multiple platforms will not constitute additional campaign entries or separate submissions for assessment.
13	Can I participate if my social media account is private?	Setel must be able to access your campaign post for verification. If your post cannot be viewed or verified, your entry may not qualify.
14	How are participants selected?	Eligible entries that have successfully completed all campaign requirements will be assessed based on the creativity and originality of the participant's social media submission, its relevance to the campaign, and how effectively it showcases the participant's Setel experience. Selected participants will then be shortlisted for further verification before participation in the 'Meet the Drivers' experience is confirmed.
15	What does it mean if I am shortlisted?	Being shortlisted means your entry has progressed to the next stage of the selection process. Being shortlisted does not guarantee or confirm entitlement to a 'Meet the Drivers' pass. Shortlisted participants remain subject to verification, confirmation and availability.
16	What happens if a shortlisted participant cannot be contacted or does not respond?	If a shortlisted participant cannot be contacted, fails to respond within the required timeframe, fails verification, declines the invitation or is otherwise unable to attend, Setel reserves the right to consider another eligible participant.
17	How will I know if I have been confirmed?	Winners will be notified by Setel and/or its appointed representative through the contact details provided or registered with Setel. Further information relating to the experience will be shared with the winners.
18	Will the winners be announced?	Yes. Winners will be announced via Setel's official social media channels following completion of the verification and confirmation process.
19	What will I receive if I am confirmed?	Each winner will receive one (1) From Track To You 2026 'Meet the Drivers' pass , subject to the campaign Terms & Conditions.
20	If I post on multiple platforms, will I be eligible to receive more than one pass?	No. Each participant is only entitled to one (1) 'Meet the Drivers' pass throughout the campaign, regardless of the number of eligible social media platforms or usernames used. Multiple social media posts associated with the same Setel account will be treated as one (1) campaign entry.
21	Can I transfer my 'Meet the Drivers' pass to someone else?	No. The pass is non-transferable and may not be given or transferred to another person, and also cannot be exchanged for cash, credit, or any other item.
22	When and where will the 'Meet the Drivers' experience take place?	The 'Meet the Drivers' experience will take place on 30 September 2026. Further event details, including the time, venue and attendance instructions, will be communicated to winners.
23	Are transportation, accommodation or	Unless otherwise communicated by Setel, participants are responsible for their own transportation, accommodation, parking,

	other expenses included?	meals and any other expenses associated with attending the experience.
24	How will the 'Meet the Drivers' pass be provided to winners?	Fulfilment and redemption details will be communicated directly to winners following the verification and confirmation process.
25	Can the campaign period or campaign mechanics be changed?	Setel reserves the right to amend, extend, suspend or terminate the campaign, or amend the campaign Terms & Conditions, with prior notice where applicable. Any updates will be communicated through Setel's official channels.
26	Who can I contact if I have questions about the campaign?	For campaign-related enquiries, please email hello@setel.com / contact @setel on Instagram.