



SETEL X TGV

FRIDAY DEAL CAMPAIGN (“CAMPAIGN”) TERMS AND CONDITIONS (“CAMPAIGN TERMS”)

1.0 Campaign Organiser

Setel x TGV Friday Deal Campaign (“**Campaign**”) is organised by Setel Ventures Sdn. Bhd. (“SVSB”) (hereinafter defined as the “**Organiser**”).

2.0 Campaign Period

The Campaign will commence from 1 October 2025, 12:00 AM (GMT+8) to 31 December 2025, 11:59 PM (GMT+8) (“Campaign Period”), unless otherwise notified by the Organiser.

3.0 Campaign Eligibility Criteria

- 3.1. This Campaign is exclusively open to all registered Setel App users in Malaysia (“Setel App Users”).
- 3.2. Setel App Users are entitled to receive a discount only upon successful qualifying transactions as per Clause 4.0 below.
- 3.3. Each MovieClub member ID* is entitled to one (1) RM5 discount for every purchase of two (2) movie tickets made on a Friday with payment via Setel e-Wallet, limited to one (1) redemption during the whole Campaign Period. Advance purchases are permitted under this promotion.

(*MovieClub member refers to TGV membership holders.)

- 3.4. Promotion is limited to 500 transactions only on a weekly basis, 6,500 transactions in total for the whole Campaign Period.
- 3.5. The promotion is restricted to 500 transactions per week, with a total of 6,500 transactions throughout the entire campaign period.

4.0 Campaign Mechanism

- 4.1. Purchase 2 movie tickets (Deluxe tickets) on Friday with Setel e-Wallet at any TGV locations.
- 4.2. Each MovieClub member ID is limited to 2 tickets per transaction per Campaign Period.
- 4.3. Applicable at TGV Cinemas' website and mobile app only.
- 4.4. Eligible for MovieMoney earning with ticket purchase price.
- 4.5. This promotion is valid on a first come, first serve basis only, while stock lasts.
- 4.6. Promo is limited to 500 transactions on a weekly basis.
- 4.7. Not applicable for any other on-going promotions, MovieMoney redemption, students tickets and kids ticket.
- 4.8. Not valid for any hall bookings, special screenings, events, or concerts.
- 4.9. Not valid with other ongoing promotions.

5.0 Discount Value

- 5.1. Each MovieClub member ID may receive a maximum of RM5 discount per transaction per Campaign Period.
 - **Scenario 1:** Aina purchased one (1) movie ticket on a Friday and paid using Setel. She is not entitled to the RM5 discount as the eligibility requires a minimum purchase of two (2) tickets in a single transaction.
 - **Scenario 2:** Halimi purchased two (2) movie tickets on a Friday but did not make payment using the Setel e-Wallet. Therefore, he is not entitled to the RM5 discount.
 - **Scenario 3:** Shireen purchased two (2) movie tickets on a Friday and made payment using Setel e-Wallet. She is entitled to the RM5 discount. However, the discount is limited to one (1) redemption per user per Campaign Period. Shireen is not able to enjoy the discount again in the following month.
 - **Scenario 4:** Kevin purchased two (2) movie tickets using Setel e-Wallet. However, the tickets purchased were for a Thursday screening. He is not entitled to the RM5 discount as the promotion is only valid for tickets purchased for Friday screenings paid using the Setel e-Wallet.
 - **Scenario 5:** Adlina purchased two (2) movie tickets on a Friday and paid using the Setel e-Wallet. However, she did not receive the RM5 discount as the weekly quota had been fully redeemed. She may still enjoy the discount in subsequent weeks, subject to availability.

- 5.2. The discount will be automatically applied following the successful qualifying transactions as per Clause 4.0 above.

6.0 Personal Data for Setel App User

By participating in the Campaign, Setel App Users agree and consent to the collection, processing, use, disclosure, and retention of their personal data by the Organiser in accordance with the Setel Privacy Statement, which can be viewed at www.setel.my/privacy.

7.0 Miscellaneous

- 7.1. By participating in this Campaign, the Setel App Users hereby fully and unconditionally agree and accept all the Terms and Conditions herein contained and agree that the decisions of the Organiser regarding the Campaign and all matters relating to or in connection thereto are final and binding.
- 7.2. The Organiser reserves the right to amend, suspend, extend, or cancel the Campaign at any time with prior written notice to the Setel App Users. For the avoidance of doubt, any cancellation, extension, suspension or termination of the Campaign Period at any time prior to the expiry of the Campaign Period shall not entitle the Setel App Users to claim any compensation from the Organiser for any and all losses or damages suffered or incurred by the Setel App Users as a result of the said cancellation, extension, suspension or termination.
- 7.3. The Organiser reserves the right to amend, modify, delete or change any of the Terms and Conditions herein contained at any time at its absolute discretion with prior written notice. Continued participation in the Campaign following any such changes and/or amendments shall constitute unconditional acknowledgment, understanding, agreement, and acceptance of such changes in respect of the Terms and Conditions.
- 7.4. The Organiser reserves the right, at its absolute discretion and with prior notice, to substitute any of the rewards with other items of similar or higher value. The Organiser reserves the right to determine the specifications of the rewards, and the Organiser's decision on this matter is final.
- 7.5. All costs, fees and/or expenses incurred or to be incurred by the winners in relation to the Campaign, prize giving ceremony (if any) and/ or claim of the rewards, including but not limited to transportation, accommodation, meals, personal costs and/or other costs, are the sole responsibility of the winners.
- 7.6. The Organiser reserves the right to make further verifications and requests for additional personal identification details and documents from the Setel App Users, as well as the right to disqualify or withdraw the Setel App Users' eligibility for the reward at any time, should there be any non-compliance to these Terms and Conditions.
- 7.7. The Organiser shall not be held responsible or liable for any claims of loss or damage to property or personal injury or loss of life by the Setel App Users,

and/or any party resulting from or arising out of or in connection with this Campaign or the rewards given under this Campaign.

- 7.8. In the event a Setel App User is found to be ineligible and/or discovered to have performed fraudulent transactions or violates this Campaign's Terms and Conditions, at any point of time, during or after the Campaign Period, the Organiser reserves the right to:
 - 7.8.1. disqualify the said Setel App User;
 - 7.8.2. withhold/cancel/withdraw/recall any reward granted to the said Setel App User; and
 - 7.8.3. initiate any action the Organiser deems necessary against the said Setel App User.
- 7.9. If a Setel App User has already used a granted reward and is later found to be ineligible due to clause 7.8 above, the said Setel App User agrees to indemnify the Organiser for the full amount of the reward.
- 7.10. Setel App Users shall not register for multiple Setel accounts for any dishonest purposes such as to gain excessive benefits or to abuse the Campaign rewards from the Setel app and/or services offered on the Setel app.
- 7.11. Any Setel App Users found to be engaging in fraudulent activity will be immediately disqualified from the Campaign. Fraudulent activity includes, but is not limited to, creating fake accounts and providing false information. The Organizer reserves the right to take further legal action against individuals involved in fraudulent behavior.
- 7.12. In the event that, during the Campaign Period, a Setel App Users' transaction is not captured for any reason whatsoever, the Organiser reserves the right to exclude such transactions from the Campaign. Notwithstanding this, the Organiser shall make reasonable efforts to address any such issues to enable Setel App Users to continue participating in the Campaign.
- 7.13. These terms and conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Campaign. The Organiser is the final authority to decide on the interpretation of these terms and conditions and any other matters relating to this Campaign. For any complaints or enquiries in relation to the Campaign, email us at hello@setel.com or chat with our Customer Service team on the Setel App.