



Carro x Setel RM400 Cashback for Buying Cars Campaign Terms & Conditions

1.0 Organiser:

Setel Ventures Sdn. Bhd. ("Organiser") is the organiser of the "Carro x Setel RM400 Cashback for Buying Cars Campaign" ("Campaign"). Carro is a trademark registered under mytutar Digital Sdn Bhd, also known as "Carro Malaysia".

2.0 Campaign Period:

Unless otherwise notified by the Organiser, the Campaign will be conducted from 1 May 2025, 12:00 am (GMT+8) to 30 April 2026, 11:59 pm (GMT+8) ("Campaign Period"), both dates inclusive.

3.0 Eligibility:

This Campaign is open to all Setel Application ("App") users who successfully purchase a car via the Setel x Carro promo page for buying cars ("Participants(s)").

4.0 Campaign Mechanic:

4.1 To participate in this Campaign, Participant(s) are required to open a Setel account and complete the registration process. The phone number and name registered in Setel account must match the details in the proof of purchase of the car.

4.2 Participant(s) are required to purchase a car during the Campaign Period through the Setel x Carro promo page for buying cars during the Campaign Period to qualify for the RM400 Setel cashback.

4.3 The cashback is non-exchangeable for other gifts, vouchers, cash, or credit under any circumstances. Setel cashback can be used to pay for fuel, motor insurance, parking, and items in Kedai Mesra, Deliver2Me, and at the online and physical retail stores that accept Setel Pay.

4.4 The RM400 Setel cashback will be credited to the Participant(s) Setel Wallet within THIRTY (30) business days after the purchase is deemed successful from Carro.

4.5 There are no Mesra Rewards points that will be given to the Participant(s) for every car purchase through the Setel x Carro promo page. 1x Mesra Rewards point with every RM5 spent are only eligible on purchases made with Setel at physical stores or online stores, parking, road tax, auto assistance, motor insurance, EV charging, and Deliver2Me (except Kedai Mesra) ("Selected Features").



4.6 For the avoidance of doubt, a purchase shall be deemed as successful once a Participant(s) has purchased a car via Carro and completed all documentation for the purchase.

4.7 This Campaign is strictly for transactions made directly through the Setel x Carro promo page. Any transactions involving vehicles purchased and/or sold through a Carro broker are not eligible for this Campaign. The Organiser reserves the right to disqualify any Participant(s) found to be engaging Carro broker to obtain cashback rewards under this Campaign.

5.0 Miscellaneous:

5.1 The Organiser reserves the right to make further verifications and requests for additional personal identification details and documents from the Participant(s), as well as the right to disqualify or withdraw the Participant's eligibility for the reward at any time, should there be any non-compliance to these Terms and Conditions.

5.2 By entering or participating in the Campaign, Participant(s) hereby fully and unconditionally agree and accept all the Terms and Conditions herein contained and agree that the decisions of the Organiser regarding the Campaign and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.

5.3 In the event of a disqualification occurring after the Setel cashback has been redeemed by the defaulting Participant(s), the Organiser reserves the right to demand the return of the Setel cashback or payment of its equivalent value from the Participant(s).

5.4 The Organiser reserves the right to cancel, shorten, extend, suspend, or terminate the Campaign at any time before the expiry of the Campaign Period with prior notice to the Participant(s). For the avoidance of doubt, any cancellation, extension, suspension, or termination of the Campaign Period at any time before the expiry of the Campaign Period shall not entitle the Participant(s) to claim any compensation from the Organiser for any losses or damages suffered or incurred by the Participant(s) as a result of the said cancellation, extension, suspension or termination.

5.5 The Organiser also reserves the right to amend, modify, delete, or change any of the Terms and Conditions herein contained at any time at its absolute discretion with adequate notice. Continued participation in the Campaign following any such changes and/or amendments shall constitute unconditional acknowledgment, understanding, agreement, and acceptance of such changes in respect of the Terms and Conditions.

5.6 The Organiser shall not be held responsible or liable for any claim of loss or damage to property or personal injury or loss of life by the Participant(s), and/or any party resulting from or arising out of or in connection with this Campaign or the reward given under this Campaign.



5.7 These Terms and Conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Campaign.

5.8 The Organiser is the final authority to decide on the interpretation of these Terms and Conditions and as to any other matters relating to this Campaign.

6.0 Personal Data:

By entering the Campaign, Participant(s) are deemed to have agreed and consented to the collection, processing, use, disclosure, and retention by the Organiser of their personal data in the manner as set out in the Personal Data Notice given according to Section 7 of the Personal Data Protection Act 2010, which can be viewed at [Setel Group Privacy Statement](#). For any inquiries, kindly email us at hello@setel.com or chat with us on the Setel App.