



## New User - Welcome Incentive 2.0

From 1 December 2024 [12:00am] to 31 December 2024  
[11:59pm]

### Terms & Conditions

#### 1.0 Organiser

1.1 Setel Ventures Sdn. Bhd. ("Organiser" or "Setel") is the organiser of the "New User - Welcome Incentive 2.0" ("Campaign").

#### 2.0 Campaign Period

2.1 This Campaign will run from 1 December 2024 (12.00am) to 31 December 2024 (11.59pm), or until the cashback reward cap has been reached ("Campaign Period"), whichever comes first. Setel reserves the right to end the Campaign early once the cashback limit is exhausted, regardless of the stated Campaign Period.

#### 3.0 Eligibility

3.1 This Campaign is open to new Setel Application ("App") users aged eighteen (18) and above residing in Malaysia who register during the Campaign Period and use the designated promo code ("**c-welcome**") ("Participants").

#### 4.0 Campaign Mechanics

4.1 Participants must register with the Campaign promo code ("**c-welcome**") during the Campaign Period to be eligible for rewards.

4.2 The cashback reward is offered on a **first-come-first-served basis**, subject to availability and the total campaign cap.

4.3 Participants can unlock the following rewards based on their cumulative spending on the Setel App:

- **Badge 1:** Spend RM10 to unlock a badge and receive RM5 cashback.
- **Badge 2:** Spend RM15 to unlock a badge and receive RM5 cashback.
- **Badge 3:** Spend RM20 to unlock a badge and receive RM5 cashback.
- **Bonus Tier:** Spend a minimum of RM40 in a **single transaction** using the One-Tap feature to unlock a badge and receive RM5 cashback.



| Action      | Fuel Spend Criteria                            | Reward |
|-------------|--|--------|
| Badge 1     | Spend a total of RM10 on fuel                  | RM5    |
| Badge 2     | Spend a total of RM15 on fuel                  | RM5    |
| Badge 3     | Spend a total of RM20 on fuel                  | RM5    |
| Bonus Badge | Spend RM40 in a single transaction via One-Tap | RM5    |

#### 4.4 Sequential Badge Unlocking and Time Restriction:

- Upon successful registration in the Campaign, **Badge 1** will be displayed in the Participant's Setel App with a validity period of fourteen (14) days, within which the required spending must be completed to unlock the badge.
- Each subsequent badge will become available only upon unlocking the preceding badge. Participants are required to meet each badge's spending threshold within its fourteen (14)-day validity period to advance to the next badge. Failure to unlock a badge within its fourteen (14)-day period will render all subsequent badges inaccessible and non-visible.

4.5 Rewards are **cumulative**, allowing users to reach each badge tier through one or multiple transactions, **except for the Bonus Tier, which requires a single transaction of RM40.**

4.6 Cashback will be credited to the Participant's Setel Wallet within two (2) working days after the eligible cumulative spend is achieved.

4.7 During this Campaign, Participants can fulfil the spending requirements by fueling with PRIMAX 95, PRIMAX 97, Dynamic Diesel, or Diesel EURO 5.

### 5.0 Rewards

5.1 The cashback is non-transferable and cannot be exchanged for other items, cash, or credit.

5.2 Setel reserves the right to replace the rewards with items of equivalent or higher value.

### 6.0 General Terms

6.1 The Cashback will be granted via the Setel App in the Participants' Setel Wallet.



6.2 In the event that during the Campaign Period, the Participant's transaction(s) via their Setel account is not captured for any reason whatsoever, Setel reserves the right to exclude those transactions from being counted towards the Campaign's requirements or rewards.

6.3 The Organiser reserves the right to amend, suspend, extend, or cancel the Campaign at any time with prior written notice to the Participants. For the avoidance of doubt, any cancellation, extension, suspension or termination of the Campaign Period at any time prior to the expiry of the Campaign Period shall not entitle the Participants to claim any compensation from the Organiser for any and all losses or damages suffered or incurred by the Participants as a result of the said cancellation, extension, suspension or termination.

6.4 The Organiser reserves the right to amend, modify, delete or change any of the Terms and Conditions herein contained at any time at its absolute discretion with adequate written notice. Continued participation in the Campaign following any such changes and/or amendments shall constitute unconditional acknowledgment, understanding, agreement, and acceptance of such changes in respect of the Terms and Conditions.

6.5 The Organiser reserves the right to make further verifications and requests for additional personal identification details and documents from the Participants, as well as the right to disqualify or withdraw the Participant's eligibility for the cashback at any time, should there be any non-compliance to these Terms and Conditions.

6.6 By entering or participating in the Campaign, Participants hereby fully and unconditionally agree and accept all the Terms and Conditions herein contained and agree that the decisions of the Organiser regarding the Campaign and all matters relating to or in connection thereto are final and binding.

6.7 In the event a Participant is found to be ineligible, and/or discovered to have performed fraudulent transactions or violates this Campaign's Terms and Conditions at any point of time during or after the Campaign Period, Setel reserves the right to:

6.7.1 disqualify the said Participant;

6.7.2 withhold/cancel/withdraw/recall any cashback granted to the said Participant;  
and

6.7.3 initiate any action the Organiser deems necessary against the said Participant.

6.8 If a Participant has already used a granted cashback reward and is later found to be ineligible due to clause 6.7 above, the said Participant agrees to indemnify the Organiser for the full amount of the cashback.

6.9 Participants shall not register for multiple Setel accounts for any dishonest purposes such as to gain excessive benefits or to abuse the Campaign rewards from the Setel App and/or services offered on the Setel App.



6.10 In case of any disputes or discrepancies, the decision of the Organiser shall be final and binding.

6.11 For enquiries, email us at [hello@setel.com](mailto:hello@setel.com) or chat with our Customer Service team on the Setel App.

## **7.0 Personal Data**

7.1 By participating in the Campaign, Participants agree to the collection, use, and processing of their personal data as outlined in Setel's Privacy Notice, which is available at [www.setel.my/privacy](http://www.setel.my/privacy).