

50% Parking Evergreen Cashback Campaign Terms and Conditions

1.0 Organiser:

Setel Ventures Sdn. Bhd. ("Organiser") is the organiser of the "50% Parking Evergreen Cashback Campaign" ("Campaign").

2.0 Campaign Period:

Unless otherwise notified by the Organiser, the Campaign will be conducted from 1 March 2024, 12:00 am (GMT+8) to 31 March 2024, 11:59 pm (GMT+8) ("Campaign Period"), both dates inclusive.

3.0 Eligibility:

3.1 This Campaign is open to selected Setel Application ("Setel App") users who receive communications via Push Notification and Setel Inbox highlighting the cashback promotion ("Participants").

3.2 Throughout the Campaign Period, each Participant (1 user ID) is eligible for 50% parking cashback and 1x Mesra Rewards point with every RM5 spent on transactions/payments made with Setel for selected parking services.

3.3 The 50% parking cashback are only applicable for transactions/payments made for the following parking services:

- a. Street Parking
- b. Automated Parking
- c. QR Parking

3.4 1x Mesra Rewards point with every RM5 spent are only applicable for transactions/payments made for the following parking services:

- a. Street Parking
- b. Automated Parking
- c. QR Parking
- d. Season Parking

3.5 To be eligible for the 50% parking cashback, the Participant(s) must not have performed any transactions on the parking services provided in clause 3.3

above before the Campaign Period.

3.6 Participant(s) who have previously performed any Street parking, Automated parking, or QR parking transactions before the Campaign Period will only qualify to receive 1x Mesra Rewards point with every RM5 spent.

4.0 Campaign Mechanic:

4.1 To participate in this Campaign, Participant(s) are required to sign up a Setel account and complete the registration process.

4.2 Each of the 50% parking cashback received from the Campaign promotion is capped at RM2 per transaction up to three (3) times redemption during the Campaign Period. There is no minimum spend for street parking, automated parking, and QR parking payment by the Participant(s) to be eligible to get the parking cashback.

4.3 Participant(s) are needed to spend on parking payment fees during the Campaign Period using Setel with a minimum spend of RM5 and no minimum number of transactions to be eligible for the 1x Mesra Rewards point on top of the 50% parking cashback.

- **Scenario:** Ahmad is a Setel user and is eligible for the 50% parking cashback and qualifies to receive 1x Mesra Rewards point with every RM5 spent reward. In March 2024, Ahmad receives:
 - i. **RM6** cashback from his three (3) times automated parking payments at Suria KLCC under the 50% Parking Evergreen Cashback Campaign.
 - ii. **1x Mesra Rewards point** from his automated parking payments at Suria KLCC based on the above parking transactions and other participating non-fuel use cases.
- Therefore, Ahmad received a total of RM6 cashback along with 1x Mesra Rewards point for his parking payment fees made with Setel in March 2024. However, Ahmad will no longer qualify to receive the 50% parking cashback as he has completed his 3 times parking payments and fulfilled the requirements of the promotion before. Ahmad will only then receive 1x Mesra Rewards point with every RM5 spent on purchases made with Setel at physical stores or online stores, parking, road tax, auto assistance, motor insurance, EV charging, and Deliver2Me (except Mesra) ("Selected Features").

4.5 The cashback will be credited automatically into the respective Participant(s) Setel Wallet within FOURTEEN (14) working days of an eligible transaction. Setel cashback received by the Participant(s) will be valid for usage and not expire, so long as the Setel account is still active.

4.6 Setel cashback can be used to purchase fuel, on Setel Pay online and offline merchants, purchase items in Kedai Mesra, parking fees, pay for EV charging, and/or on the Deliver2Me feature.

4.7 Mesra Rewards points collected will expire after three (3) years. Participants can redeem their Mesra Rewards points into Setel Wallet within its validity period as long as the Setel account is still active. Rewards cannot be bundled with other ongoing promotions, offers, loyalty programs, e-Vouchers, and/or discounts otherwise organised by participating merchants.

4.8 Mesra Rewards points collected can be converted to Setel Wallet balance but are not exchangeable with e-Vouchers of other redemptions.

5.0 Miscellaneous:

5.1 The Organiser reserves the right to make further verifications and requests for additional personal identification details and documents from the Participant(s), as well as the right to disqualify or withdraw the Participant's eligibility for the reward at any time, should there be any non-compliance to these Terms and Conditions.

5.2 By entering or participating in the Campaign, Participant(s) hereby fully and unconditionally agree and accept all the Terms and Conditions herein contained and agree that the decisions of the Organiser regarding the Campaign and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.

5.3 In the event a Participant(s) is found to be ineligible, and/or discovered to have performed fraud transactions at any point of time during or after the Campaign Period as stated above, Setel reserves the right at its sole discretion to disqualify the said Participant(s) from participating in this Campaign and to cancel/withdraw/recall any incentives granted to the Participant(s), and also the right to initiate any action it deems necessary against the said Participant(s).

5.4 The Organiser reserves the right to cancel, shorten, extend, suspend, or terminate the Campaign at any time before the expiry of the Campaign Period without prior notice to the Participant(s). For the avoidance of doubt, any cancellation, extension, suspension, or termination of the Campaign Period at any time before the expiry of the Campaign Period shall not entitle the Participant(s) to claim any compensation from the Organiser for any losses or damages suffered or incurred by the Participant(s) as a result of the said cancellation, extension, suspension or termination.

5.5 The Organiser also reserves the right to amend, modify, delete, or change any of the Terms and Conditions herein contained at any time at its absolute discretion with adequate notice. Continued participation in the Campaign following any such changes and/or amendments shall constitute unconditional acknowledgment, understanding, agreement, and acceptance of such changes in respect of the Terms and Conditions.

5.6 The Organiser shall not be held responsible or liable for any claim of loss or damage to property or personal injury or loss of life by the Participant(s), and/or any party resulting from or arising out of or in connection with this Campaign or the reward given under this Campaign.

5.7 These Terms and Conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Campaign.

5.8 The Organiser is the final authority to decide on the interpretation of these Terms and Conditions and as to any other matters relating to this Campaign.

6.0 Personal Data:

By entering the Campaign, Participant(s) are deemed to have agreed and consented to the collection, processing, use, disclosure, and retention by the Organiser of their personal data in the manner as set out in the Personal Data Notice given according to Section 7 of the Personal Data Protection Act 2010, which can be viewed at [Setel Group Privacy Statement Setel](#). For any inquiries, kindly email us at hello@setel.com or chat with us on the Setel App.