



## **'DuitNow QR RM7 Cashback'**

**From 27 November 2023, (9:00pm) to 27 February 2024, (11:59pm)**

### **Terms & Conditions**

#### **1.0 Organiser:**

'DuitNow QR RM7 Cashback' ("Campaign") is organised by Setel Ventures Sdn Bhd (Setel) ("Organiser").

#### **2.0 Campaign Period**

Unless otherwise notified by the Organiser, the Campaign will be conducted from 27 November 2023, 9:00pm (GMT +8) to 27 February 2024 11:59pm (GMT +8) ("Campaign Period"), both dates inclusive.

#### **3.0 Eligibility:**

1. This Campaign is only open to existing Setel Fuel users who have not started using Setel DuitNow.
2. Customers are able to download Setel through Google Play Store/ Huawei Store/ Apple App Store and must have a registered Setel account.
3. During the Campaign Period, each customer (1 user ID) is eligible for RM7 cashback, where payment is made by:-
  - a. Scanning merchant's DuitNow QR code displayed at the counter with the Setel app.
4. The RM7 cashback is only granted from 27 November 2023, 9:00pm (GMT +8) to 27 February 2024 11:59pm (GMT +8).
5. Users can make multiple purchases at participating merchants within the Campaign Period to be eligible for RM7 cashback.
6. RM7 cashback will not be rewarded after purchases made on products and services offered by Setel other than the aforementioned participating merchants.
7. Mesra points collected by users will expire after 3 years. Throughout its validity, the points remain valid for usage as long as the Setel account is still active.
8. Users are eligible for membership upgrade for the next month if the Mesra points collected are sufficient and meet the requirements for each membership tier.

#### **4.0 Campaign Mechanics**

In order to join this Campaign, the customer is required to register/login to his/her Setel and complete following step(s) within the Campaign Period as set out below:

1. Pay with Setel's DuitNow QR and will get the following:
  - 1st Transaction: RM3 cashback (min. spend RM20)
  - 2nd Transaction: RM2 cashback (min. spend RM20)
  - 3rd Transaction: RM2 cashback (min. spend RM20)

It will be capped at RM7 per user throughout the Campaign.

2. DuitNow QR transactions will also receive 1 point for every RM1 spent. Capped at 500 points/customer/month.
3. Monthly points capping periods are as follows:
  - November 27 - December 31, 2023 (1st month)
  - January 1 - January 31, 2024 (2nd month)
  - February 1 - February 27, 2024 (3rd month).

#### **5.0 Cashback**

Cashback collected throughout the Campaign Period has no expiry date and can be used on supported products and services after the Campaign Period has ended. Rewards cannot be bundled with other ongoing promotions, offers, loyalty programs, e-Vouchers and/or discounts otherwise organised by participating merchants.

#### **6.0 Miscellaneous**

1. Mesra points collected can be converted to Setel Wallet balance but are not exchangeable with e-Vouchers of other redemptions.
2. By participating in this Campaign, customers are deemed to have reviewed, read, and accepted the Terms and Conditions.
3. In the event a customer is found to be ineligible, and/ or discovered to have performed fraud transactions at any point of time during or after the Campaign Period, Setel reserves the right at its sole discretion to disqualify the said customer from participating in this Campaign and to cancel/ withdraw/ recall any incentives granted to the customer, and also the right to initiate any action it deems necessary against the said customer.
4. Setel reserves the right to cancel, revise, shorten, extend, suspend or terminate the Campaign at any time without prior notice. For avoidance of doubt, any cancellation, revision, shortening, extension, suspension or termination of the Campaign at any time shall not entitle the users to claim any compensation from Setel for any and all losses or damages suffered or incurred by the users.
5. For enquiries, email us at [hello@setel.com](mailto:hello@setel.com) or chat with our Customer Service



team on the Setel App.

## **7.0 Personal Data**

By entering in the Campaign, Participants are deemed to have agreed and consented to the collection, processing, use, disclosure and retention by Setel of their personal data in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at [www.setel.my/privacy](http://www.setel.my/privacy).