

**SETEL VENTURES SDN. BHD.**  
**Refer & Menang Campaign**  
**12 October 2023 to 21 November 2023**  
**TERMS AND CONDITIONS**

**1.0 Organiser**

1.1 Setel Ventures Sdn. Bhd. ("Setel") is the organiser of this Refer & Menang Campaign.

**2.0 Eligibility**

2.1 This Campaign is open to all Setel Application ("App") users aged eighteen (18) and above and is currently residing in Malaysia subject to the following Terms and Conditions ("Eligible Participant(s) and/or Participant(s)").

2.2 Refer & Menang Campaign is open to all ("Eligible Participant(s), except for the following category of persons who are NOT ELIGIBLE to participate in the Campaign:

- (a) Permanent/Contract/Temporary employees of Setel;
- (b) PETRONAS station dealers and Krew PETRONAS; and
- (c) Employees of advertising and promotional agencies engaged by and/or for Setel.

2.3 In the event an Eligible Participant is found to be ineligible at any point of time during or after the Campaign Period as stated below, Setel reserves the right to disqualify the said Participant and to cancel/withdraw/recall any prize won by the Participant, failing which, the Participant agrees and undertakes to indemnify Setel for the costs of such prizes. Setel shall have the right to initiate any action it deems necessary against the said Participant.

**3.0 Campaign Period**

3.1 This Campaign will take place from 12 October 2023 to 21 November 2023 unless otherwise notified by Setel. Campaign phases will be as below

- Phase 1 is from 12 October 2023 to 20 October 2023.
- Phase 2 is from 23 October 2023 to 31 October 2023.
- Phase 3 is from 2 November 2023 to 21 November 2023.

**4.0 Campaign Mechanics**

4.1 To qualify as an Eligible Participant, users are required to share their referral code ("Referrer").

4.2 Their referees must download the Setel application and successfully complete registration with the Referrer's unique referral code.

4.3 Their referees must also transact a minimum of RM30 accumulated across any of these transactions via the Setel App:

- a) Purchase fuel at any Setel-enabled PETRONAS station in Malaysia; and/or
- b) Purchase items with Setel's Deliver2Me feature

4.4 Only successful referrals during the campaign phases are counted in the Refer & Menang Campaign.

4.5 For the grand prize, an Eligible Participant must collect the highest number of successful referrals during Phase 3 to be deemed as the winner.

## **5.0 Scenario**

Scenario Phase 1: Sabrina, an existing Setel App user shares her referral code to Imran & Jazlan. Imran & Jazlan both downloaded the Setel App via her referral code and respectively made a purchase of RM30 fuel during Phase 1, deeming it as a successful referral. Sabrina was chosen as a winner via a computerised random selection system, and upon going through her successful referrals, Jazlan was picked as the winner as well via a computerized random selection system.

Scenario Phase 2: Imran, an existing Setel App user shares his referral code to Lily & Aaron. Lily & Aaron both downloaded the Setel App via Imran's referral code and respectively made a purchase of RM30 fuel during Phase 2, deeming it as a successful referral. Imran was chosen as a winner via a computerized random selection system, and upon going through his successful referrals, Aaron was picked as the winner as well via a computerized random selection system.

Scenario Phase 3: Alex, an existing Setel App user has shared his referral code to friends and family, and has collected the highest number of successful referrals during Phase 3 which makes him the winner. Upon going through his successful referrals, one of his referees, i.e. Tini was picked as the winner as well via a computerised random selection system.

## **6.0 Campaign Prize**

6.1 An Eligible Participant needs to fulfil all Campaign Mechanics in Section 4.0 for a chance to receive a Campaign Prize.

Campaign Prizes include the following. Prizes will be granted into the winner's Setel Wallet.

1. Setel Credit of RM100 each to 10 users
2. Setel Credit of RM500 each to 4 users
3. Setel Credit of RM1000 each to 2 users

No.	Prize	No. of winners	Phase
1	RM100	10 (comprising of 5 Referrers and 5 Referees of theirs)	Phase 1
2	RM500	4 (comprising of 2 Referrers and 2 Referees of theirs)	Phase 2
3	RM1000	2 (comprising of 1 Referrer and one of his/her Referee)	Phase 3

6.2 Phase 1 and Phase 2 winners will be selected from the list of Eligible Participants through the randomiser system. For Phase 3, an Eligible Participant must collect the highest number of successful referrals during Phase 3 to be deemed as the winner.

6.3 Setel's decision on all matters relating to this Campaign (including the selection of Shortlisted Participants) shall be final and binding. No correspondence(s) relating to the selection of winners will be entertained.

6.4 Each Shortlisted Participant will only be entitled to win one (1) prize throughout the Campaign Period.

## **7.0 Uncaptured Transactions:**

7.1 In the event that during the Campaign Period, the Participant's referrals via their Setel account stated in Item 4.4 above are not captured for any reason whatsoever, Setel reserves the right to exclude the said referrals from the Campaign.

7.2 Nonetheless, Setel will, on a best effort basis, endeavour to take any such steps that would enable the Eligible Participant(s) to participate in the Campaign.

## **8.0 Miscellaneous:**

8.1 The winners will be notified via the Setel App Inbox and announced via Setel's website at <http://setel.com/promotions/referdanmenang> and Setel's Social Media Pages.

8.2 All selected winners will be announced by phases.

<b>Phases</b>	<b>Winner Announcement Date</b>
Phase 1	21 October 2023
Phase 2	1 November 2023
Phase 3	22 November 2023

8.3 Setel will distribute the prizes within 30 working days after the winners have completed the verification process.

8.4 All Prizes are non-transferable, and not exchangeable for cash or any other gift prizes or packages.

8.5 By entering or participating in the Campaign, Participants hereby fully and unconditionally agree and accept all terms and conditions herein contained and agree that the decisions of Setel regarding the Campaign and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondence will be entertained.

8.6 Setel reserves the right to cancel, shorten, extend, suspend or terminate the Campaign at any time prior to the expiry of the Campaign Period upon giving adequate prior notice of not less than seven (7) calendar days. For the avoidance of doubt, any cancellation, extension, suspension or termination of the Campaign Period at any time prior to the expiry of the Campaign Period shall not entitle the Participants to claim any compensation from Setel for any and all losses or damages suffered or incurred by the Participants as a result of the said cancellation, extension, suspension or termination. Setel also reserve the right to amend, modify, delete or change any of the terms and conditions herein contained at any time at its absolute discretion by giving three (3) calendar days' prior notice to the Eligible Participant(s) via:

- i) announcement on Setel's website; and/or
- ii) Setel's social media pages; and/or
- iii) by any other means of notification that Setel may select.

Continued participation in the Campaign following any such changes and/or amendments shall constitute unconditional acknowledgement, understanding, agreement and acceptance of such changes in respect of the terms and conditions.

8.7 Setel reserves the right to use the names, addresses, photographs, information and documents of the Participants and/or winners as materials in advertisements and other forms of publicity for current and future marketing purposes from time to time without prior notice to the Participants and/or winners and the Participant and winner shall not claim ownership of the material. Participation of the Participants in the Campaign constitutes their consent to such use, without further notice, payment or consideration.

8.8 Setel shall not be held responsible or liable for any claims of loss or damage to property or personal injury or loss of life by the Participants, winners and/or any party resulting from or arising out of or in connection with this Campaign or the Prizes given under this Campaign.

8.9 These terms and conditions prevail over any provisions or representations contained in any other promotional materials advertised under this Campaign.

8.10 Setel is the final authority to decide on the interpretation of these Terms and Conditions and as to any other matters relating to this Campaign.

## **9.0 Personal Data**

9.1 By participating in the Campaign, Participants are deemed to have agreed and consented to the collection, processing, use, disclosure and retention by Setel of your personal data in the manner as set out in the Personal Data. Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at [www.setel.com/privacy](http://www.setel.com/privacy).