

# **Save your Mesra points with Setel**

## **Terms & conditions**

### **1.0 Organiser**

Setel Ventures Sdn. Bhd. ("Organizer") is the organiser of the "Save your Mesra points with Setel Campaign" ("Campaign").

### **2.0 Eligibility**

2.1 This Campaign is open to selected physical Mesra card users who received email on the Campaign. The selected physical Mesra card users aged eighteen (18) and above and are currently residing in Malaysia are subject to the following Terms and Conditions ("Participant(s)").

2.2 This Campaign is only open to a selected group of Participant(s) who fulfilled the selection criteria determined by the organiser.

2.3 In the event a Participant is found to be ineligible at any point of time during or after the Campaign Period as stated below, the Organiser reserves the right to disqualify the said Participant and to cancel/withdraw/recall any reward granted to the Participant, failing which, the Participant agrees and undertakes to indemnify the Organiser for the costs of such reward. The Organiser shall have the right to initiate any action it deems necessary against the said Participant.

### **3.0 Campaign Period**

3.1 Unless otherwise notified by the Organiser, the Campaign will be conducted from 1 September to 25 October 2023 ("Campaign Period").

### **4.0 Campaign Mechanics**

4.1. To participate in this Campaign, Participant(s) are required to open a Setel account and complete the registration process.

4.2. To be eligible for this Campaign, Participant(s) are required to make 1 (One) transaction on fuel with Setel Application at a minimum of RM1 within 1 September to 25 October 2023 ("Campaign Period").

4.3 Upon successful Setel account registration, Participant(s) are also required to link physical Mesra card to the Setel Application ("App") to be eligible for this Campaign.

4.3 Users who do not meet all the requirements stated in these Terms and Conditions will not be eligible to participate in this Campaign and will not be granted the Mesra points expiry date extension.

## **5.0 Miscellaneous**

5.1 The Organiser reserves the right to make further verifications and requests for additional personal identification details and documents from the Participant(s), as well as the right to disqualify or withdraw the Participant's eligibility for the reward at any time, should there be any non-compliance to these Terms and Conditions.

5.2 By entering or participating in the Campaign, Participant(s) hereby fully and unconditionally agree and accept all the Terms and Conditions herein contained and agree that the decisions of the Organiser regarding the Campaign and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.

5.3 The Organiser reserves the right to cancel, shorten, extend, suspend, or terminate the campaign at any time prior to the expiry of the Campaign Period without prior notice to the Participant(s). For the avoidance of doubt, any cancellation, extension, suspension or termination of the Campaign Period at any time prior to the expiry of the Campaign Period shall not entitle the Participant(s) to claim any compensation from the Organiser for any and all losses or damages suffered or incurred by the Participant(s) as a result of the said cancellation, extension, suspension or termination. The Organiser also reserves the right to amend, modify, delete, or change any of the Terms and Conditions herein contained at any time at its absolute discretion with adequate notice. Continued participation in the Campaign following any such changes and/or amendments shall constitute unconditional acknowledgment, understanding, agreement, and acceptance of such changes in respect of the Terms and Conditions.

5.4 The Organiser shall not be held responsible or liable for any claim of loss or damage to property or personal injury or loss of life by the Participant(s), and/or any party resulting from or arising out of or in connection with this Campaign or the reward given under this Campaign.

5.5 These Terms and Conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Campaign.

5.6 The Organiser is the final authority to decide on the interpretation of these Terms and Conditions and as to any other matters relating to this Campaign.

## **6.0 Personal Data**

By entering the Campaign, Participant(s) are deemed to have agreed and consented to the collection, processing, use, disclosure, and retention by the Organiser of their personal data in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at [Setel Group Privacy Statement | Setel](#). For any enquiries, kindly email us at [hello@setel.com](mailto:hello@setel.com) or chat with us on the Setel Application.