## Setel RM20 Cashback for Battery Replacement Campaign Terms & conditions

- **1.** RM20 cashback is available for Setel users who replace their car batteries with Setel via the "24/7 auto assistance" feature from 15 March 31 July 2023 (campaign period).
- **2.** User's are eligible for RM20 cashback for every battery purchased via Setel's "24/7 auto assistance" feature during the campaign period.
- **3.** This order and battery replacement must be completed by a Bateriku service personnel. Orders that are cancelled and re-ordered via platforms other than Setel will not be eligible.
- **4.** There is no minimum spend on batteries purchased.
- **5.** Cashback will be credited to the user's Setel account within 14 working days of the battery purchase.
- **6.** Setel cashback can be used to purchase fuel, on Setel Pay online and offline merchants, purchase items in Kedai Mesra, parking fees, to pay for EV charging and/or on the Deliver2Me feature.
- **7.** Setel is available at over 1,000 PETRONAS stations nationwide, PETRONAS AutoExpert workshops, and at over 5,000 retail shops and online stores.
- **8.** Setel cashback received by users will be valid for usage and not expire, so long as the Setel account is still active.
- **9.** Setel reserves the right to change, amend, or add on any terms and conditions, here and/or terminate this promotion with any prior notice.
- **10.** By participating in the campaign, the customer is deemed to understand, agree and accept the terms & conditions.
- 11. In the event a customer is found to be ineligible, and/or discovered to have performed fraud transactions at any point of time during or after the campaign period as stated above, Setel reserves the right at its sole discretion to disqualify the said customer from participating in this campaign and to cancel / withdraw / recall any incentives granted to the customer, and also the right to initiate any action it deems necessary against the said customer.
- **12.** For enquiries, email us at <u>hello@setel.com</u> or chat with our Customer Service team on the Setel App.