



Shop DuitNow QR dengan Setel, Staycation VIP di Impiana

From 6 April 12:00am to 11 April 2023 11:59pm

Terms & Conditions

1.0 Organiser:

Setel Ventures Sdn. Bhd. ("Organisers") are the organiser of the "Shop DuitNow QR dengan Setel, Staycation VIP di Impiana Campaign" ("Campaign").

2.0 Eligibility:

2.1.a This Campaign is open to all Setel Application ("App") users aged eighteen (18) and above and currently residing in Malaysia, subject to these Terms and Conditions hereinafter referred to as ("Participant(s)").

2.1.b The following persons are NOT ELIGIBLE to participate in the campaign:

i) Permanent/contract employees of the PETRONAS Group of companies, including Petronas Dagangan Berhad and/or any of its subsidiaries including but not limited to, Mesra Retail Cafe Sdn Bhd, Setel Ventures Shd bhd, and PETRONAS Lubricants Marketing Malaysia and their immediate family members, specifically their respective fathers, stepfathers, mothers, stepmothers, siblings, spouses, children, stepchildren and including adoptive relationships.

ii) PETRONAS station dealers, crew PETRONAS and their immediate family



members, specifically their respective fathers, stepfathers, mothers, stepmothers, siblings, spouses, children, stepchildren and including adoptive relationships; and

iii) Employees of third-party service providers of the organisers (including without limitation to their advertising agencies, suppliers etc.), their permanent and/or contract employees, and their immediate family members specifically their respective fathers, stepfathers, mothers, stepmothers, siblings, spouses, children, stepchildren and including adoptive relationships.

2.2 This Campaign is only open to a selected group of Participant(s) who fulfilled the selection criteria determined by Setel

2.3 In the event a Participant is found to be ineligible at any point of time during or after the Campaign Period as stated below, the organisers reserves the right to disqualify the said Participant and to cancel/withdraw/recall any cashback granted to the Participant, failing which, the Participant agrees and undertakes to indemnify Setel for the costs of such cashback. Setel shall have the right to initiate any action it deems necessary against the said Participant.

3.0 Campaign Period:

3.1 Unless otherwise notified by the Organiser, the Campaign will be conducted from 6 April 2023 12:00am to 11 April 2023 11:59pm (Malaysia time) ("Campaign Period"), both dates inclusive.



4.0 Campaign Mechanics:

4.1 Participants are required to follow Setel's social media accounts and repost or retweet the Campaign poster, tagging @Setel in their social media post.

4.2 Participants are also required to comment "Nak Staycation" and tag a friend in the comment section.

4.3 Participants are required to spend a cumulative minimum of RM50 with DuitNow QR in the Setel App from 6 April 2023 to 11 April 2023.

4.4 Participants who successfully fulfill the above steps will receive a StarVendor Impiana Staycation badge.

4.5 Participants are required to screenshot their social media post and find the StarVendor badge.

4.6 Participants are required to upload the screenshot of their social media post in the Campaign platform provided by Setel.

4.7 Five (5) Participants with the highest spend and fulfil the requirements from 4.1 to 4.6 using Setel will win the prize.

5.0 Prize:

5.1 Five (5) Participants with the highest spend and fulfils the requirements from 4.1 to 4.6 using Setel will win a couple staycation package at Impiana Hotel, inclusive of one night stay, Bazaar Ramadan Jalan Pinang Buffet for 2 persons, and Buffet Sahur for 2 persons.



5.2 The staycation package is worth RM440+ per room per night.

5.3 Bookings for the staycation package are valid for stays on 13 April 2023 to 17 April 2023 only, with a 2-day advance booking required.

5.4 The Organiser reserves the right to amend the prizes without any prior notice.

5.5 The prize is not transferable, non-assignable, and cannot be used in conjunction with any other promotional offers, discounts, vouchers or other privilege cards, unless otherwise stated by Setel. The prize is strictly non-exchangeable for other gifts, cash or credit under any circumstances.

5.6 Booking confirmation is subject to availability.

Scenario 1: Alex is a Setel user who joins the giveaway by following Setel's social media and reposting the poster with the tag @Setel. He comments "Nak Staycation" and tags a friend in the comment section, and spends using Setel from 6 April - 11 April. Alex successfully claims a StarVendor Impiana Staycation badge and uploads a screenshot of his social media post. Alex wins a couple staycation package at Impiana Hotel because he has the highest spend using Setel among the participants.

Scenario 2: Amelia is a new Setel user who joins the giveaway by following Setel's social media, reposting the poster, and tagging @Setel. She comments "Nak Staycation" but does not tag a friend in the comment section. Amelia does not win the couple staycation package because she did not complete all the steps required to join



the giveaway.

Scenario 3: Zul is a Setel user who joins the giveaway by following Setel's social media and reposting the poster with the tag @Setel. He comments "Nak Staycation" and tags a friend in the comment section, but does not spend using Setel from 6 April - 11 April. Zul does not win the couple staycation package because he did not fulfill the spending requirement using Setel.

Scenario 4: Nadiah is a Setel user who joins the giveaway by following Setel's social media, reposting the poster, and tagging @Setel. She comments "Nak Staycation" and tags a friend in the comment section, and spends using Setel from 6 April - 11 April. Nadiah successfully claims a StarVendor Impiana Staycation badge and uploads a screenshot of her social media post, but she does not win the couple staycation package because her spend using Setel is not the highest among the participants.

Scenario 5: Shazana is a new Setel user and decided to participate in the StarVendors x Setel Raya Fest 2023 Giveaway by following Setel's social media, reposting the poster, and tagging @Setel in her social media post. She then comments "Nak Staycation" and tags a friend in the comment section. Shazana spends using Setel app from 6 April to 11 April, claims a StarVendor Impiana Staycation badge, and uploads the screenshot of her social media post. Shazana is one of the 5 customers with the highest spend using Setel and wins a couple staycation package at Impiana Hotel.

Scenario 6: Jazlan is an existing Setel user and has been using the app regularly. He saw the StarVendors x Setel Raya Fest 2023 Giveaway and thought it would be a great



opportunity to win a staycation package. Jazlan follows all the steps to participate in the giveaway, but he did not spend enough using Setel app from 6 April to 11 April to be one of the 5 customers with the highest spend. Jazlan does not win the staycation package.

Scenario 7: Sarah is a new Setel user who saw the StarVendors x Setel Raya Fest 2023 Giveaway but did not know about the steps to participate. She downloads the Setel app and tops up, but she did not follow Setel's social media, repost the poster, comment "Nak Staycation", or tag a friend in the comment section. Sarah also did not spend enough using Setel app from 6 April to 11 April to be one of the 5 customers with the highest spend. Sarah is not eligible to win the staycation package because she did not follow the steps to participate in the giveaway.

Scenario 8: Nurul is an existing Setel user who is a big fan of the StarVendors x Setel Raya Fest 2023 Giveaway. She followed all the steps to participate in the giveaway, spent enough using Setel app from 6 April to 11 April to be one of the 5 customers with the highest spend, and won the staycation package.

6.0 Miscellaneous:

6.1 Setel reserves the right to amend, suspend, extend, or cancel the campaign at any time without prior notice to the Participants. For the avoidance of doubt, any cancellation, extension, suspension or termination of the Campaign Period at any time prior to the expiry of the Campaign Period shall not entitle the Participants to claim any compensation from the Organiser for any and all losses or damages suffered or



incurred by the Participants as a result of the said cancellation, extension, suspension or termination. The Organiser also reserves the right to amend, modify, delete or change any of the Terms and Conditions herein contained at any time at its absolute discretion with adequate notice. Continued participation in the Campaign following any such changes and/or amendments shall constitute unconditional acknowledgment, understanding, agreement, and acceptance of such changes in respect of the Terms and Conditions

6.2 Setel reserves the right to make further verifications and requests for additional personal identification details and documents from the Participants, as well as the right to disqualify or withdraw the Participant's eligibility for the prize at any time, should there be any non-compliance to these Terms and Conditions.

6.3 By entering or participating in the Campaign, Participants hereby fully and unconditionally agree and accept all the Terms and Conditions herein contained and agree that the decisions of the Organiser regarding the Campaign and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.

6.4 In case of any disputes or discrepancies, the decision of Sete shall be final and binding.

7.0 Personal Data

By entering into the Campaign, Participants are deemed to have agreed and consented to the collection, processing, use, disclosure, and retention by Setel of their personal data in the manner as set out in the Personal Data Notice given pursuant to Section 7



of the Personal Data Protection Act 2010, which can be viewed at www.setel.my/privacy.