



## **Setel & Kenny Rogers RM5 Cashback Promo**

**From 22 March 12:00am to 22 June 2023 11:59pm**

### **Terms & Conditions**

#### **1.0 Organiser:**

Setel Ventures Sdn. Bhd. ("Organiser") and Berjaya Roasters (M) Sdn. Bhd. are the organisers of the "Setel & Kenny Rogers Joint Campaign" ("Campaign").

#### **2.0 Eligibility:**

2.1 This Campaign is open to all Setel Application ("App") users aged eighteen (18) and above and currently residing in Malaysia, subject to these Terms and Conditions ("Participant(s)").

2.2 This Campaign is only open to a selected group of Participant(s) who fulfilled the selection criteria determined by Setel.

2.3 In the event a Participant is found to be ineligible at any point of time during or after the Campaign Period as stated below, Setel reserves the right to disqualify the said Participant and to cancel/withdraw/recall any cashback granted to the Participant, failing which, the Participant agrees and undertakes to indemnify Setel for the costs of such cashback. Setel shall have the right to initiate any action it deems necessary against the said Participant.

#### **3.0 Campaign Period:**

3.1 Unless otherwise notified by the Organiser, the Campaign will be conducted from 22nd March 2023, 12:00am to 22nd June 2023, 11:59pm (Malaysia time) ("Campaign Period"), both dates inclusive.



#### **4.0 Campaign Mechanics:**

##### **4.1 Existing Setel Pay Users:**

4.1.1 Receive RM5 Setel cashback when spending a minimum of RM25 at over 80 participating Kenny Rogers Roasters ("KRR") outlets, limited to one-time redemption per unique user and the first 11,000 redemptions.

##### **4.2 New Setel Users:**

4.2.1 Receive RM5 Setel cashback when registering with a promo code <c-krr50> provided by Setel and topping up a minimum of RM50 on the Setel app, limited to the first 1,000 redemptions.

#### **5.0 Cashback:**

5.1 Setel cashback will be credited to the user's Setel account within 14 working days after the successful transaction.

5.2 The Organiser reserves the right to amend the rewards without any prior notice.

5.3 Cashback is not transferable, non-assignable, and cannot be used in conjunction with other promotional offers, discounts, vouchers or other privilege cards, unless otherwise stated. Cashback is strictly non-exchangeable for other gifts, cash or credit under any circumstances.

##### **5.4 Campaign Scenarios:**

**Scenario 1:** Aaron is an existing Setel user and spends RM30 at a participating KRR outlet. He receives RM5 cashback as he meets the minimum spend requirement and it's her first redemption.

**Scenario 2:** Amelia is a new Setel user who registers with < c- krr50 >and tops up RM50 on the Setel app. She receives RM5 cashback as she meets the minimum top-up requirement, and it's within the first 1,000 redemptions.



**Scenario 3:** Alex is an existing Setel user who spends RM20 at a participating KRR outlet. He does not receive the RM5 cashback because he didn't meet the minimum spend requirement of RM25.

**Scenario 4:** Alice is a new Setel user who registers without a valid promo code and tops up RM50 on the Setel app. She does not receive the RM5 cashback as she didn't register with the promo code.

**Scenario 5:** Shazana is an existing Setel user who has already redeemed the RM5 cashback offer. She spends RM25 at a participating KRR outlet again but does not receive the RM5 cashback, as it's limited to one-time redemption per unique user.

**Scenario 6:** Jazlan is a new Setel user who registers with < c- krr50 > and tops up RM30 on the Setel app. He does not receive the RM5 cashback as he didn't meet the minimum top-up requirement of RM50.

**Scenario 7:** Eunice is an existing Setel user and spends RM25 at a non-participating KRR outlet. She does not receive the RM5 cashback as the offer is only valid at participating KRR outlets.

**Scenario 8:** Melvin is a new Setel user who registers with a promo code and tops up RM50 on the Setel app. However, he is the 1,001st new user to do so. He does not receive the RM5 cashback, as the offer is limited to the first 1,000 redemptions.

**Scenario 9:** Alif is an existing Setel user who spends RM25 at a participating KRR outlet, but he redeems the offer after the Campaign Period (22 June 2023). he does not receive the RM5 cashback, as the offer is only valid during the Campaign Period.

**Scenario 9:** Uwais is an existing Setel user who has not redeemed the offer yet. He spends RM25 at a participating KRR outlet, but he is the 11,001st user to do so. He does not receive the RM5 cashback, as the offer is limited to the first 11,000 redemptions.



## **6.0 Miscellaneous:**

6.1 The Cashback will be granted via the Setel application in the Participants' Setel Wallet.

6.2 Setel and KRR reserve the right to amend, suspend, extend, or cancel the campaign at any time without prior notice to the Participants. For the avoidance of doubt, any cancellation, extension, suspension or termination of the Campaign Period at any time prior to the expiry of the Campaign Period shall not entitle the Participants to claim any compensation from the Organiser for any and all losses or damages suffered or incurred by the Participants as a result of the said cancellation, extension, suspension or termination. The Organiser also reserves the right to amend, modify, delete or change any of the Terms and Conditions herein contained at any time at its absolute discretion with adequate notice. Continued participation in the Campaign following any such changes and/or amendments shall constitute unconditional acknowledgment, understanding, agreement, and acceptance of such changes in respect of the Terms and Conditions

6.3 Setel and KRR reserve the right to make further verifications and requests for additional personal identification details and documents from the Participants, as well as the right to disqualify or withdraw the Participant's eligibility for the Cashback at any time, should there be any non-compliance to these Terms and Conditions.

6.4 By entering or participating in the Campaign, Participants hereby fully and unconditionally agree and accept all the Terms and Conditions herein contained and agree that the decisions of the Organiser regarding the Campaign and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.

6.5 In case of any disputes or discrepancies, the decision of Setel and KRR shall be final and binding.

## **7.0 Personal Data**

By entering into the Campaign, Participants are deemed to have agreed and consented to the collection, processing, use, disclosure, and retention by Setel of their personal



data in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at [www.setel.my/privacy](http://www.setel.my/privacy).