

# **Setel 50% cashback for cross-selling fuel users to parking**

## **Terms & conditions**

### **1.0 Organiser:**

Setel Ventures Sdn. Bhd. ("Organiser") is the organiser of the "50% cashback for cross-selling fuel users to parking" ("Campaign").

### **2.0 Eligibility:**

2.1 This Campaign is open to selected Setel Application ("App") users who receive communications via Push Notification and Setel Inbox highlighting the cashback promotion.

2.2 From 1 November to 31 December 2023 ("Campaign Period"), each customer (1 user ID) is eligible for 50% parking cashback and an additional 3% cashback for selected parking services ("Eligible Products and Services"). The promotion above only support transaction/payments made for the following:

- a. Off-Street Parking
- b. On-Street Parking
- c. Automated Parking
- d. QR Parking

2.3 The additional 3% cashback only applies to selected parking services ("Eligible Products and Services"). The promotion above only support transaction/payments made for the following:

- a. Off-Street Parking
- b. On-Street Parking
- c. Automated Parking
- d. QR Parking
- e. Season Parking

### **3.0 Campaign Period:**

Unless otherwise notified by the Organiser, the Campaign will be conducted from 1 November 2023 until 31 December 2023, ("Campaign Period"), both dates inclusive.

#### 4.0 Campaign Mechanic:

4.1 To participate in this Campaign, Participant(s) are required to open a Setel account and complete the registration process.

4.2 Only selected Setel users are eligible for the 50% parking cashback with an additional 3% cashback for every off-street parking, on-street parking, automated parking, and QR parking payment via the "Parking" feature during the Campaign Period (eligible transaction), capped to 3 times of redemption.

4.3 Each of the 50% parking cashback received from the Campaign promotion is capped at RM2 per transaction up to 3 times redemption. The additional 3% cashback will be capped at RM5 per month for every user, with no cap on redemption.

- **Scenario:** Ahmad is a Setel user and is eligible for the 50% parking cashback with an additional 3% cashback. In November 2023, Ahmad receives:
  - i. **RM6** cashback from his 3 times on-street parking payments at locations under Majlis Perbandaran Kajang.
  - ii. **RM5** cashback from his QR parking payment at Alamanda Shopping Centre.
- Therefore, on a monthly basis, Ahmad has received a total of RM11 cashback in November and will have to wait until December to be eligible for another cashback.

4.4 There is no minimum spend on off-street parking, on-street parking, automated parking, and QR parking payment by the Participant(s) to be eligible for the Campaign.

4.5 There are no Mesra points that will be given to the Participant(s) for every off-street parking, on-street parking, automated parking, and QR parking transaction. Mesra points are only eligible for purchases made on fuel, Kedai Mesra, and Deliver2Me.

4.6 The cashback will be credited automatically into the respective Participant(s) Setel eWallet within FOURTEEN (14) working days of an eligible transaction.

4.7 Setel cashback received by the Participant(s) will be valid for usage and not expire, so long as the Setel account is still active.

4.8 Setel cashback can be used to purchase fuel, on Setel Pay online and offline

merchants, purchase items in Kedai Mesra, parking fees, to pay for EV charging and/or on the Deliver2Me feature.

4.9 Setel is available at more than 1,000 PETRONAS stations nationwide, selected PETRONAS AutoExpert workshops, retail shops and online stores.

## **5.0 Miscellaneous:**

5.1 The Organiser reserves the right to make further verifications and requests for additional personal identification details and documents from the Participant(s), as well as the right to disqualify or withdraw the Participant's eligibility for the reward at any time, should there be any non-compliance to these Terms and Conditions.

5.2 By entering or participating in the Campaign, Participant(s) hereby fully and unconditionally agree and accept all the Terms and Conditions herein contained and agree that the decisions of the Organiser regarding the Campaign and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.

5.3 In the event a Participant(s) is found to be ineligible, and/or discovered to have performed fraud transactions at any point of time during or after the Campaign Period as stated above, Setel reserves the right at its sole discretion to disqualify the said Participant(s) from participating in this campaign and to cancel/withdraw/recall any incentives granted to the Participant(s), and also the right to initiate any action it deems necessary against the said Participant(s).

5.4 The Organiser reserves the right to cancel, shorten, extend, suspend, or terminate the campaign at any time prior to the expiry of the Campaign Period without prior notice to the Participant(s). For the avoidance of doubt, any cancellation, extension, suspension or termination of the Campaign Period at any time prior to the expiry of the Campaign Period shall not entitle the Participant(s) to claim any compensation from the Organiser for any and all losses or damages suffered or incurred by the Participant(s) as a result of the said cancellation, extension, suspension or termination.

5.5 The Organiser also reserves the right to amend, modify, delete, or change any of the Terms and Conditions herein contained at any time at its absolute discretion with adequate notice. Continued participation in the Campaign following any such changes

and/or amendments shall constitute unconditional acknowledgment, understanding, agreement, and acceptance of such changes in respect of the Terms and Conditions.

5.6 The Organiser shall not be held responsible or liable for any claim of loss or damage to property or personal injury or loss of life by the Participant(s), and/or any party resulting from or arising out of or in connection with this Campaign or the reward given under this Campaign.

5.7 These Terms and Conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Campaign.

5.8 The Organiser is the final authority to decide on the interpretation of these Terms and Conditions and as to any other matters relating to this Campaign.

#### **6.0 Personal Data:**

By entering the Campaign, Participant(s) are deemed to have agreed and consented to the collection, processing, use, disclosure, and retention by the Organiser of their personal data in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at [Setel Group Privacy Statement | Setel](#). For any enquiries, kindly email us at [hello@setel.com](mailto:hello@setel.com) or chat with us on the Setel Application.