



GE 15 Cashback Campaign

From 02.00pm 17 November to 11.59pm 20 November 2022

Terms & Conditions

1.0 Organizer:

Setel Ventures Sdn. Bhd. ("Organiser") is the organiser of the "GE 15 Cashback Campaign" ("Campaign").

2.0 Eligibility:

2.1 This Campaign is open to Setel users who received the "GE 15 RM2 Cashback" and "GE 15 RM3 Cashback" badge. The selected Setel Application ("App") users aged eighteen (18) and above and are currently residing in Malaysia subject to the following Terms and Conditions ("Participant(s)").

2.2 This Campaign is only open to a selected group of Participant(s) who fulfilled selection criteria determined by Setel.

2.3 In the event a Participant is found to be ineligible at any point of time during or after the Campaign Period as stated below, Setel reserves the right to disqualify the said Participant and to cancel/withdraw/recall any cashback granted to the Participant, failing which, the Participant agrees and undertakes to indemnify Setel for the costs of such cashback. Setel shall have the right to initiate any action it deems necessary against the said Participant.

3.0 Campaign Period:



3.1 Unless otherwise notified by the Organiser, the Campaign will be conducted from 17 November 2022, 1400hr to 20 November 2022, 1159hr (Malaysia time) ("Campaign Period"), both dates inclusive.

4.0 Campaign Mechanics:

4.1 To participate in this Campaign, Participants are required to have a Setel Account.

4.2 To participate in this Campaign, participants are required to be the first thirty thousand (30,000) users to spend a cumulative of RM100 on fuel, at Kedai Mesra and/or Café Mesra to unlock GE 15 RM2 Cashback badge, participants are required to be the first four thousand (4,000) users to spend a cumulative of RM200 on fuel, at Kedai Mesra and/or Café Mesra to unlock GE 15 RM3 Cashback badge. RM2 Setel Cashback will be granted to the Participants on their Setel App upon unlocking the GE 15 RM2 Cashback badge, RM3 Setel cashback will be granted to Participants on their Setel app upon unlocking the GE 15 RM3 Cashback badge. In the event Participants are the first three thousand (3,000) users who refuel RM200 in a single transaction, he/she will unlock "GE 15 RM2 Cashback badge" with RM2 cashback, and also "GE 15 RM2 Cashback badge" with RM3 cashback immediately. The above spend requirements exclude Setel Share member transactions. In the event Participants are the first twenty thousand (20,000) users who refuel RM200 in a single transaction, he/she will unlock the "GE 15 RM2 Cashback badge" with RM2 cashback, but not the "GE 15 RM2 Cashback badge" with RM3 cashback. The above spend requirements exclude Setel Share member transactions.



4.3 Each Participant is only eligible to earn a total of RM5 Setel cashback ONE (1) time only during the campaign period.

4.4 The cashback will be credited to Participants who have fulfilled the Campaign Mechanics and have successfully unlocked GE 15 Cashback campaign badges.

4.5 Users who do not meet all the requirements stated in these Terms and Conditions will not be eligible to participate in this Campaign will not be granted the cashback.

5.0 Cashback

5.1 Upon unlocking the Badge and provided that all the requirements stated in these Terms and Conditions are fulfilled by the Participants, the Participants will be granted Setel cashback ("Cashback") immediately.

5.2 The Organiser's decision on all matters relating to this Campaign shall be final and binding. No correspondences relating to the cashback will be entertained.

5.3 Cashback is not transferable, non-assignable and cannot be used in conjunction with other promotional offers, discounts, vouchers or other privilege cards, unless otherwise stated. Cashback is strictly non-exchangeable for other gifts, cash or credit under any circumstances.



6.0 Miscellaneous:

6.1 The Cashback will be granted via the Setel application in the Participants' Setel Wallet.

6.2 The Organiser reserves the right to make further verifications and requests for additional personal identification details and documents from the Participants, as well as the right to disqualify or withdraw the Participant's eligibility for the Cashback at any time, should there be any non-compliance to these Terms and Conditions.

6.3 By entering or participating in the Campaign, Participants hereby fully and unconditionally agree and accept all the Terms and Conditions herein contained and agree that the decisions of the Organiser regarding the Campaign and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.

6.4 The Organiser reserves the right to cancel, shorten, extend, suspend or terminate the campaign at any time prior to the expiry of the Campaign Period without prior notice to the Participants. For the avoidance of doubt, any cancellation, extension, suspension or termination of the Campaign Period at any time prior to the expiry of the Campaign Period shall not entitle the Participants to claim any compensation from the Organiser for any and all losses or damages suffered or incurred by the Participants as a result of the said cancellation, extension, suspension or termination. The Organiser also reserves the right to amend, modify, delete or change any of the Terms and Conditions herein contained at any time at its absolute discretion with



adequate notice. Continued participation in the Campaign following any such changes and/or amendments shall constitute unconditional acknowledgement, understanding, agreement, and acceptance of such changes in respect of the Terms and Conditions.

6.5 The Organiser shall not be held responsible or liable for any claim of loss or damage to property or personal injury or loss of life by the Participants, and/or any party resulting from or arising out of or in connection with this Campaign or the Cashback given under this Campaign.

6.6 These Terms and Conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Campaign.

6.7 The Organiser is the final authority to decide on the interpretation of these Terms and Conditions and as to any other matters relating to this Campaign.

7.0 Personal Data

By entering in the Campaign, Participants are deemed to have agreed and consented to the collection, processing, use, disclosure and retention by Setel of their personal data in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at www.setel.my/privacy.