

Setel RM20 & 3% Cashback for Battery Replacement Campaign

Terms & conditions

1.0 Organiser:

Setel Ventures Sdn. Bhd. ("Organiser") is the organiser of the "Setel RM20 Cashback for Battery Replacement Campaign" ("Campaign").

2.0 Eligibility:

This Campaign is open to all Setel Application ("App") users who replace car batteries with Setel via the "24/7 auto assistance" feature.

3.0 Campaign Period:

Unless otherwise notified by the Organiser, the Campaign will be conducted from 1 October 2023 until 31 December 2023, ("Campaign Period"), both dates inclusive.

4.0 Campaign Mechanic:

4.1 To participate in this Campaign, Participant(s) are required to open a Setel account and complete the registration process.

4.2 To be eligible for this Campaign, Participant(s) are required to replace car batteries with Setel via the "24/7 auto assistance" feature from 1 October 2023 until 31 December 2023, ("Campaign Period") to receive RM20 battery cashback and additional 3% cashback.

4.3 This order and battery replacement must be completed by a Bateriku service personnel. Orders that are cancelled and re-ordered via platforms other than Setel will not be eligible.

4.4 There is no minimum spend on batteries purchased.

4.5 There are no Mesra points that will be given to the Participant(s) for every car battery replacement purchased. Mesra points are only eligible for purchases made on fuel, Kedai Mesra, and Deliver2Me.

4.6 Cashback will be credited to the Participant(s) Setel account within 14 working days of the battery purchase.

4.7 Setel cashback received by the Participant(s) will be valid for usage and not expire, so long as the Setel account is still active.

4.8 Setel cashback can be used to purchase fuel, on Setel Pay online and offline merchants, purchase items in Kedai Mesra, parking fees, EV charging, and the Deliver2Me feature.

4.9 Setel is available at over 1,000 PETRONAS stations nationwide, PETRONAS AutoExpert workshops, and at over 5,000 retail shops and online stores.

5.0 Miscellaneous:

5.1 The Organiser reserves the right to make further verifications and requests for additional personal identification details and documents from the Participant(s), as well as the right to disqualify or withdraw the Participant's eligibility for the reward at any time, should there be any non-compliance to these Terms and Conditions.

5.2 By entering or participating in the Campaign, Participant(s) hereby fully and unconditionally agree and accept all the Terms and Conditions herein contained and agree that the decisions of the Organiser regarding the Campaign and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.

5.3 In the event a Participant(s) is found to be ineligible, and/or discovered to have performed fraud transactions at any point of time during or after the Campaign Period as stated above, Setel reserves the right at its sole discretion to disqualify the said Participant(s) from participating in this Campaign and to cancel/withdraw/recall any incentives granted to the Participant(s), and also the right to initiate any action it deems necessary against the said Participant(s).

5.4 The Organiser reserves the right to cancel, shorten, extend, suspend, or terminate the campaign at any time prior to the expiry of the Campaign Period without prior notice to the Participant(s). For the avoidance of doubt, any cancellation, extension, suspension, or termination of the Campaign Period at any time prior to the expiry of the Campaign Period shall not entitle the Participant(s) to claim any compensation

from the Organiser for any and all losses or damages suffered or incurred by the Participant(s) as a result of the said cancellation, extension, suspension or termination.

5.5 The Organiser also reserves the right to amend, modify, delete, or change any of the Terms and Conditions herein contained at any time at its absolute discretion with adequate notice. Continued participation in the Campaign following any such changes and/or amendments shall constitute unconditional acknowledgment, understanding, agreement, and acceptance of such changes in respect of the Terms and Conditions.

5.6 The Organiser shall not be held responsible or liable for any claim of loss or damage to property or personal injury or loss of life by the Participant(s), and/or any party resulting from or arising out of or in connection with this Campaign or the reward given under this Campaign.

5.7 These Terms and Conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Campaign.

5.8 The Organiser is the final authority to decide on the interpretation of these Terms and Conditions and as to any other matters relating to this Campaign.

6.0 Personal Data:

By entering the Campaign, Participant(s) are deemed to have agreed and consented to the collection, processing, use, disclosure, and retention by the Organiser of their personal data in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at [Setel Group Privacy Statement | Setel](#). For any enquiries, kindly email us at hello@setel.com or chat with us on the Setel Application.