

PETRONAS DAGANGAN BERHAD
“RAMADAN RAYA 2022” CAMPAIGN
TERMS AND CONDITIONS

1.0 Organizer:

- 1.1 PETRONAS Dagangan Berhad (“PDB”) is the organizer of this “RAMADAN RAYA 2022” campaign (“Campaign”).
- 1.2 The following terms and conditions apply in respect of this Campaign. By participating in this Campaign, you agree to be bound by these terms and conditions, including any term which may have been amended from time to time, without limitation or qualification.

2.0 Eligibility:

2.1 This Campaign is open to customers who fulfil the requirements below:

2.1.1 Contest for **Grand Prizes:**

- i. Registered and active PETRONAS Mesra Card members who either have physical Mesra Cards and/or virtual Mesra Cards on the Setel Mobile Application (“Setel App”); and
- ii. Customers holding Malaysian citizenship; and
- iii. Customers aged eighteen (18) and above.
- iv. Members are required to ensure that their Mesra/Setel account used to participate in this contest is registered under their own name with a valid NRIC number.

2.1.2 The following persons are NOT ELIGIBLE to participate in the Contest for Grand Prizes:

- i. Permanent/Contract employees of the PETRONAS Group of companies, including PDB, Setel Ventures Sdn Bhd and their immediate family members, specifically their respective fathers, stepfathers, mothers, stepmothers, siblings, spouses, children, stepchildren and including adoptive relationships;
- ii. PETRONAS Station dealers, Krew PETRONAS and their immediate family members, specifically their respective fathers, stepfathers, mothers, stepmothers, siblings, spouses, children, stepchildren and including adoptive relationships; and
- iii. Employees of third-party service providers of the Organisers (including without limitation to their advertising agencies, suppliers etc.), their permanent and/or contract employees, and their immediate Family members specifically their respective fathers, stepfathers, mothers, stepmothers, siblings, spouses, children, stepchildren and including adoptive relationships.

2.1.3 **Instant Rewards:**

Registered users of the Setel App.

- 2.2 Customers who fulfil all the aforementioned requirements shall be hereinafter referred to as “Participant” or “Participants”.
- 2.3 In the event a Participant is found to be ineligible at any point of time during or after the Campaign Period as stated below, PDB reserves the right, at its sole discretion, to disqualify the said Participant and to cancel/withdraw/recall any prizes won by the Participant. If the said Participant has used or enjoyed the prize, the Participant agrees and undertakes to indemnify PDB for the costs of prize reward and PDB shall have the right to initiate any action it deems necessary against the said Participant.

3.0 Campaign Period:

Unless otherwise notified by PDB, the Campaign will be conducted from **8 April 2022 – 31 May 2022** (“Campaign Period”), both dates inclusive.

4.0 Campaign Rewards:

Contest for Grand Prizes	
Prizes	Total winners
Grand Prizes Cash prize/Duit Raya worth RM15,000	4
First Prizes Tiarasa Escape: 2D1N All Inclusive stay worth RM5,000	4
First Runner-up Prizes Digi: iPhone 13 worth RM3,899	4
Second Runner-up Prizes Ikhlas Travel: Travel Package to Pulau Mabul and Kundasang, Sabah worth RM2,000.	2
Consolation Prizes	
1. Ruma: voucher worth RM2,500	4
2. Pensonic: World Kitchen Smart Pot Voucher worth RM1,288	10
3. Setel voucher worth RM200	200
4. Airasia: 50,000 airasia points	10
5. Mercedes-Benz Malaysia: “Money Can’t Buy” Roadtrip Experience	10
6. Samsung: UV Sterilizer worth RM299	2
Total	250
Instant Rewards (for Setel users)	
<ol style="list-style-type: none"> Ikhlas: Up to 20% discount on Ramadhan and Syawal products i.e. Kurma, Baju Melayu, Baju Kurung etc on Ikhlas Shop (shop.ikhlas.com). PRYSM: RM4 discount for every spend of minimum RM40 on PRYSM (petronasmerchandise.com). Pensonic: RM700 discount voucher for Pensonic World Kitchen Smart Pot purchased on www.worldkitchenmalaysia.com. 	

4. **KTS:** e-voucher for mobile and gadgets worth RM30 (minimum purchase of RM600) via www.kts.my.
5. **Digi:**
 - i. Postpaid plan of RM48 with Free Mobile Samsung A02, 24 Months Contract, Free Calls and SMS, 40GB Data
 - ii. Postpaid plan of RM83 with Free Mobile Samsung A03, 24 Months Contract, Free Calls and SMS, 60GB Data
6. **Lee Cooper Eyewear:** 40% discount to be offered to your customers on Purchases of any Lee Cooper Eyewear nationwide.
7. **Tealive:** RM3 discount with min. RM10 purchase from Tealive located at Petronas stations only.
8. **Setel voucher:** redeem RM2 Setel voucher. No minimum spend/top-up required.
9. **Habra Haute:** 10% off with minimum spend of RM100 via www.habra.com.my.
10. **Oxwhite:** RM10 off with minimum spend of RM60 at www.oxwhite.com.
11. **Youbeli:** 10% off with minimum spend of RM100 via the Youbeli mobile app.

5.0 Campaign Mechanics:

- 5.1 To participate in the campaign, Participants are required to perform the following:

Contest for Grand Prizes

Spend minimum RM40 in a single transaction on:

- i. fuel (PETRONAS Primax 95 with Pro-Drive or PETRONAS Primax 97 with Pro-Race) **and/or** Deliver2Me (except cigarettes, LPG and non-royalty items), or
- ii. Kedai Mesra items (except cigarettes, LPG and non-royalty items)

via the Mesra card (physical or virtual via the Setel App) within the campaign period. Participants qualify for an entry per transaction spend for the grand prize draw.

Instant Rewards

Spend minimum RM40 in a single transaction on:

- i. fuel (PETRONAS Primax 95 with Pro-Drive or PETRONAS Primax 97 with Pro-Race) **and/or** Deliver2Me, or
- ii. Kedai Mesra items

via the Setel App within the campaign period. Participants who transacts via Setel will unlock badges on the App for offers listed in the Instant Rewards section under "4.0 Campaign Rewards" as follows:

1. The first transaction of minimum RM40 will unlock the first "**Instant Reward**" badge.
2. A total of five (5) "**Instant Reward**" badges can be unlocked with each subsequent transaction of minimum RM40 for reward redemption.
3. A "**Ramadan Raya Bonus**" Badge will be unlocked once all five (5) "**Instant Reward**" badges are unlocked, revealing more offers.

- 5.2 Only valid transactions recorded in the Mesra/Setel system will be considered subject to meeting the criteria for the Campaign Mechanics.
- 5.3 In the event of any error, discrepancy or inaccuracy of any transaction recorded or form submitted, neither PDB nor Setel will be responsible for any issues that the Participants may face in relation to this Campaign.
- 5.4 At the end of the Campaign Period, winners will be selected by PDB via a computerized selection system, witnessed by the appointed authorized auditor. PDB's decision on all matters relating to this Campaign (including the selection of winners) shall be final and binding. No enquiries on winners' selection will be entertained.
- 5.5 Participants stand a higher chance to win the Grand Prizes with additional purchase, as each purchase contributes to one entry.
- 5.6 The winners will be contacted by PDB and verification will be conducted to qualify them to win their prizes.
- 5.7 Each Participant will only be entitled to win one (1) Grand Prize for this Campaign. Winner selection for the Grand Prizes will be conducted after the Campaign period.

6.0 Physical Mesra Card Replacement Entries

If, during the Campaign Period, Participant(s) swipe their existing Mesra Card for their purchase amount, but the Mesra Card was subsequently reported lost by the Participant(s), PDB will on a best effort basis ensure that the transactions from the reported lost/replaced Mesra Card are included and are eligible to be in the running for the Grand Prize and/or Instant Rewards, provided that the Participant(s) directly reports the loss of the old Mesra Card to MESRALINK at 1300-22-8888 and that the new Mesra Card has been registered by the Participant(s) within 48 hours from the time the old Mesra Card was reported as lost.

7.0 Miscellaneous:

- 7.1 The winners will be announced via PDB's website at www.mymesra.com.my and/or PDB's social media channels "*Petronasbrands*".
- 7.2 PDB reserves the right at any time, at its absolute discretion and without prior notice, to substitute any of the rewards with other items of similar or higher value.
- 7.3 PDB, its employees, its holding, subsidiary or affiliate companies, employees of the PETRONAS group of companies, and PETRONAS station dealers and participating partners shall not be liable to the Participant(s) or any other party for any loss or damage of whatsoever nature suffered by Participant(s) as a result of participation or non-participation in the Campaign or as a result of any act or omission on the part of PDB in connection with this Campaign.

- 7.4 By participating in the campaign the Participant(s) shall be deemed to have unconditionally accepted all the terms and conditions of this Campaign and the Participant(s) further: (i) agree to co-operate and comply with all of PDB's reasonable requests in connection with the Campaign; (ii) agree to the disclosure of, storage of, processing of and use of his personal details by PDB and its relevant service providers for the purpose of the organizing, promoting and conducting the Campaign; (iii) agree to the use of their names and photographs to be used for the purpose of organising, promoting and conducting the Campaign; and (iv) consent to receiving promotional, marketing and other publicity information from PDB from time to time.
- 7.5 The terms and conditions herein contained shall prevail over any provisions or representations contained in any brochure or other promotional materials advertised in respect of and/or pursuant to this Campaign.
- 7.6 PDB reserves the absolute right at any time without assigning any reasons to alter, modify, change or vary this Campaign's terms and conditions contained herein, wholly or in part at its absolute discretion. The Participant(s) may view the updated Campaign's terms and conditions at www.mymesra.com website.
- 7.7 PDB reserves the right to cancel, shorten, extend, suspend or terminate the Campaign at any time prior to the expiry of the Campaign Period without prior notice. For the avoidance of doubt, any cancellation, extension, suspension or termination of the Campaign at any time prior to the expiry of the Campaign Period shall not entitle the Participant(s) to claim any compensation from PDB for any and all losses or damages suffered or incurred by the Participant(s) as a result of the said cancellation, extension, suspension or termination.
- 7.8 PDB, its employees, its holding, subsidiary or affiliates companies, employees of the PETRONAS group of companies, and PETRONAS station dealers and participating partners shall not be liable for any default due to any act of natural calamities, war, riot, strike, lock out, industrial action, fire, flood, drought, storm or any event beyond their reasonable control.
- 7.9 These terms and conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Campaign.
- 7.10 The Grand prizes will be fulfilled for the qualified winner(s) within ninety (90) days from the winner announcement date of the campaign.
- 7.11 All Grand Prizes must be claimed by the winners within six (6) months from the date of publication of the winners' names mentioned in **Item 7.1** above. Grand Prizes are not exchangeable for cash or any other items or packages. Winners are not allowed to claim for the Grand Prizes after the period of time stated in this clause.
- 7.12 Fulfillment of Instant Rewards would be executed by our partners & subjected to their respective terms & conditions.
- 7.13 All costs, fees and/or expenses incurred or to be incurred by the winners in relation to the Campaign and/ or claim of the Grand Prizes, which shall include but not be limited to the cost of transportations, accommodation, meals, personal costs and/or other costs, are the sole responsibility of the winners.

- 7.14 Non-compliance by the Participants and/or winners with any of the terms and conditions herein contained shall entitle PDB to disqualify any entry and/or revoke any prizes awarded.
- 7.15 PDB shall not be held responsible or liable for any claims of loss or damage to property or personal injury or loss of life by the Participants, winners and/or any party resulting from or arising out of or in connection with this Campaign or the Prizes given under this Campaign.
- 7.16 PDB is the final authority to decide on the interpretation of these terms and conditions and as to any other matters relating to this Campaign.
- 7.17 Any failure by PDB in enforcing any of this Campaign's terms and conditions in any instance(s) does not constitute a waiver of such Terms and/or Conditions.
- 7.18 For any further enquiries on the Campaign's terms and conditions, please contact us at MESRALINK at 1 300 22 8888.

8.0 Personal Data

By participating in the Campaign, Participants are deemed to have agreed and consented to the collection, processing, use, disclosure and retention by PDB and/or Setel of their personal data either from the Setel app in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at www.mymesra.com.my/pdpa and at <https://www.setel.com/privacy>