

**SETEL VENTURES SDN. BHD.**  
**“Marvellous March Challenge”**  
**17 March 2022 to 31 March 2022**  
**TERMS AND CONDITIONS**

**1.0 Organiser**

1.1 Setel Ventures Sdn. Bhd. (“Setel”) is the organiser of this “Marvellous March Challenge”.

**2.0 Eligibility**

2.1 This Contest is open to all Setel Application (“App”) users aged eighteen (18) and above and is currently residing in Malaysia subject to the following Terms and Conditions (“Eligible Participant(s) and/or Participant(s”).

2.2 This Contest is open to all Eligible Participant(s), except for the following category of persons who are NOT ELIGIBLE to participate in the Contest:

- (a) Permanent/Contract/Temporary employees of Setel;
- (b) PETRONAS station dealers and Krew PETRONAS; and
- (c) Employees of advertising and promotional agencies engaged by and/or for Setel.

2.3 In the event an Eligible Participant is found to be ineligible at any point of time during or after the Contest Period as stated below, Setel reserves the right to disqualify the said Participant and to cancel/withdraw/recall any prize won by the Participant, failing which, the Participant agrees and undertakes to indemnify Setel for the costs of such prizes. Setel shall have the right to initiate any action it deems necessary against the said Participant.

**3.0 Contest Period**

3.1 This Contest will take place from 17/th March 2022 to 31st March 2022 unless otherwise notified by Setel (“Contest Period”).

**4.0 Contest Mechanics**

4.1 To qualify as an Eligible Participant, users are required to purchase a minimum of RM40 fuel in a single transaction up to nine (9) times to unlock nine (9) Marvellous 1x Entry Badges. To qualify as an Eligible Participant, users are required to successfully perform e-KYC (Electronic Know Your Customer) during the Contest Period will unlock the Marvellous 10x Entries Badge.

4.2 Every Contest entry received by Setel does not guarantee the Eligible Participant(s) a reward as the Contest Prize are awarded based on a randomised system

**5.0 Scenario**

Scenario 1: Ali, an existing Setel App user who has successfully completed his e-KYC during the campaign period. He unlocks 1 Marvellous 10x Entries Badge and automatically joins the Contest with 10 entries.

Scenario 2: Lisai, an existing Setel App user who has successfully completed his e-KYC before/after the campaign period. She is not eligible for the Marvellous 10x Entries Badges.

Scenario 3: Jimmy, an existing Setel App user who has successfully made fuel purchase of RM100 in a single transaction for 8 times via Setel Wallet during the Contest Period. He will unlock 8 Marvellous 1x Entry Badges and automatically joins the Contest with 7 entries.

Scenario 4: Jimmy, an existing Setel App user who has successfully made fuel purchase of RM20 in a single transaction for 8 times via Setel Wallet during the Contest Period. He will unlock 0 Marvellous 1x Entry Badges, because purchase is less than RM40

4.4 The Setel account of the winners of this Contest must be active when Setel grants the Contest Prize.

## 6.0 Contest Prize

6.1 An Eligible Participant who has met the Eligible Transaction criteria in 4.1 shall qualify to receive a Contest Prize based on a randomised system during the Contest Period.

Contest Prizes include Grand Prize of RM5,000 Cash x1, 1st runner up prize of iPhone 13 Pro 128GB x1, 2nd runner up prize of iPad Mini 6 Wifi 64GB x1, and consolation prize of Setel E-voucher RM100x10.

Grand Prize	RM5,000	x1
1st runner up	iPhone 13 Pro 128GB	x1
2nd runner up	iPad Mini 6 Wifi 64GB	x1
Consolation	Setel E-voucher RM100	x100

6.2 All winners will be first shortlisted from all the contest entries (“Shortlisted Contestants”) by Setel through a randomiser system. Once the required number of contestants have been shortlisted, the winners will be selected from the list of Shortlisted Contestants through the randomiser system.

6.3 Setel's decision on all matters relating to this Contest (including the selection of Shortlisted Contestants) shall be final and binding. No correspondence(s) relating to the selection of winners will be entertained.

6.4 Each Shortlisted Contestant will only be entitled to win one (1) prize throughout the Contest Period.

## 7.0 Uncaptured Transactions:

7.1 In the event that during the Contest Period, the Participant's fuel transaction(s) via their Setel account stated in Item 4.2 above are not captured for any reason whatsoever, Setel reserves the right to exclude the said transaction(s) amount from the Contest.

7.2 Nonetheless, Setel will, on a best effort basis, endeavour to take any such steps that would enable the Eligible Participant(s) to participate in the Contest.

## 8.0 Miscellaneous:

8.1 The winners will be notified via the Setel App Inbox and announced via Setel's website at [www.setel.com](http://www.setel.com) and Setel's Facebook, Twitter and Instagram pages.

8.2 All winners will be selected through a lucky draw and will be announced by 15 April 2022

8.3 Setel will announce the winner list on Setel website by 15 April 2022 (<https://www.setel.com/promotions/marvellous-march>)

8.4 All Prizes are non-transferable, and not exchangeable for cash or any other gift items or packages.

8.5 By entering or participating in the Contest, Participants hereby fully and unconditionally agree and accept all terms and conditions herein contained and agree that the decisions of Setel regarding the Contest and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondence will be entertained.

8.6 Setel reserves the right to cancel, shorten, extend, suspend or terminate the Contest at any time prior to the expiry of the Contest Period upon giving adequate prior notice of not less than fourteen (14) calendar days. For the avoidance of doubt, any cancellation, extension, suspension or termination of the Contest Period at any time prior to the expiry of the Contest Period shall not entitle the Participants to claim any compensation from Setel for any and all losses or damages suffered or incurred by the Participants as a result of the said cancellation, extension, suspension or termination. Setel also reserve the right to amend, modify, delete or change any of the terms and conditions herein contained at any time at its absolute discretion by giving twenty-one (21) calendar days' prior notice to the Eligible Participant(s) via:

- i) announcement on Setel's website; and/or
- ii) Setel's social media pages; and/or
- iii) by any other means of notification that Setel may select.

Continued participation in the Contest following any such changes and/or amendments shall constitute unconditional acknowledgement, understanding, agreement and acceptance of such changes in respect of the terms and conditions.

8.7 Setel reserves the right to use the names, addresses, photographs, information and documents of the Participants and/or winners as materials in advertisements and other forms of publicity for current and future marketing purposes from time to time without prior notice to the Participants and/or winners and the Participant and winner shall not claim ownership of the material. Participation of the Participants in the Contest constitutes their consent to such use, without further notice, payment or consideration.

8.8 Setel shall not be held responsible or liable for any claims of loss or damage to property or personal injury or loss of life by the Participants, winners and/or any party resulting from or arising out of or in connection with this Contest or the Prizes given under this Contest.

8.9 These terms and conditions prevail over any provisions or representations contained in any other promotional materials advertised under this Contest.

8.10 Setel is the final authority to decide on the interpretation of these Terms and Conditions and as to any other matters relating to this Contest.

## **9.0 Personal Data**

9.1 By participating in the Contest, Participants are deemed to have agreed and consented to the collection, processing, use, disclosure and retention by Setel of your personal data in the manner as set out in the Personal Data. Notice given pursuant to

Section 7 of the Personal Data Protection Act 2010, which can be viewed at [www.setel.com/privacy](http://www.setel.com/privacy).