

# PETRONAS DAGANGAN BERHAD

## *“MESRA FOOD HUNT”*

### TERMS AND CONDITIONS

#### 1.0 Organizer:

- 1.1 PETRONAS Dagangan Berhad (“PDB”) is the organiser of this **PETRONAS “MESRA FOOD HUNT”** (“Campaign”).
- 1.2 The following terms and conditions apply in respect of this Campaign. By participating in this Campaign, you agree to be bound by these terms and conditions, including any term which may have been amended from time to time, without limitation or qualification.

#### 2.0 Eligibility:

- 2.1 This Campaign is open to customers who fulfill ALL the requirements below:
- (a) Registered Setel members
  - (b) Customers holding Malaysian citizenship; and
  - (c) Customers aged eighteen (18) and above.

Customers who fulfill all the aforementioned requirements shall be hereinafter referred to as “Participant” or “Participants”.

- 2.2 The following persons are NOT ELIGIBLE to participate in the Campaign:
- a) Permanent/Contract employees of the PETRONAS Group of companies, including PDB, Setel Ventures Sdn Bhd, Visa and their immediate family members, specifically their respective fathers, stepfathers, mothers, stepmothers, siblings, spouses, children, stepchildren and including adoptive relationships;
  - b) PETRONAS Station dealers, Crew PETRONAS and their immediate family members, specifically their respective fathers, stepfathers, mothers, stepmothers, siblings, spouses, children, stepchildren and including adoptive relationships; and
  - c) Employees of third-party service providers of the Organisers (including without limitation to their advertising agencies, suppliers etc.), their permanent and/or contract employees, and their immediate Family members specifically their respective fathers, stepfathers, mothers, stepmothers, siblings, spouses, children, stepchildren and including adoptive relationships;
- 2.3 In the event a Participant is found to be ineligible at any point of time during or after the Campaign Period as stated below, PDB reserves the right, at its sole discretion, to disqualify the said Participant and to cancel/withdraw/recall any prizes won by the Participant. If the said Participant has used or enjoyed the prize, the Participant agrees and undertakes to indemnify PDB for the costs of prize reward and PDB shall have the right to initiate any action it deems necessary against the said Participant.

### 3.0 Campaign Prize:

Prizes		No. of winners
Grand prize	iPhone 13	5
	Samsung tablet T500	5
	RM1,000 Setel vouchers	5
Consolation Prize	RM1,00 Setel vouchers	200
	RM100 AEON vouchers	50
Total Winners		265

### 4.0 Campaign Period:

- 4.1 Unless otherwise notified by PDB, the Campaign will be conducted from **1<sup>st</sup> December 2021 to 31<sup>st</sup> January 2022** (“Campaign Period”), both dates inclusive.

### 5.0 Campaign Mechanics:

- 5.1 To be eligible for the Campaign, Participants are required to spend RM10 and above in a single transaction on items from Kedai Mesra (“Allowable Items”) except cigarettes, prepaid top-ups, LPG, Touch N’ Go and ePay transactions at any PETRONAS stations via the Setel App within the Campaign Period specified in item 4.1 to unlock a badge in the Setel app and stand a chance to win Campaign prizes stated in 3.0.

#### 5.2 To win the Grand Prizes:

- 5.2.1 Once participants have unlocked their first badge, they will receive an inbox message via the Setel App with a link to the Mesra Food Hunt Challenge Form.
- 5.2.2 Participants will be required to complete the Mesra Food Hunt challenge form during the campaign period to earn 1 entry in the Grand Prize draw
- 5.2.3 Participants who have qualified for the Grand Prize draw will automatically be included in the Consolation Prize draw but they are only allowed to win ONE (1) prize throughout the campaign period.

#### 5.3 To win the Consolation Prizes

- 5.3.1 Once participants have unlocked a badge, they will immediately get 1 entry to win the Consolation prizes. 1 badge is equivalent to 1 entry to the prize draw.
- 5.3.2 Participants can continue to unlock up to 20 badges for each

transaction of RM10 and above at Kedai Mesra via Setel to earn entries for the Consolation prizes without any requirement to complete the challenge in the Setel App inbox.

- 5.3.3 Participants will be able to unlock up to 20 badges translating to a maximum total of up to 20 entries to win the consolation prizes with every purchase of RM10 and above in a single transaction on items from Kedai Mesra during the Campaign Period.
- 5.4 Participants are required to ensure that their Setel account used to participate in the Contest is registered under their own name with a valid NRIC number. Participants who do not meet these requirements will be disqualified and will not be eligible to be in the running for the campaign prizes.
- 5.5 Only valid transactions recorded in the Setel system will be considered for the entry subject to meeting the criteria for the Campaign Mechanics.
- 5.6 In the event of any error, discrepancy or inaccuracy of any transaction recorded or form submitted on Setel, neither PDB nor Setel will be responsible for any issues that the Participants may face in relation to this Campaign while using Setel. PDB reserves the right to determine the qualifications of the winners in accordance with the terms and conditions set out.
- 5.7 At the end of the Campaign Period, winners will be selected by PDB via a computerized selection system, witnessed by the appointed authorized auditor. PDB's decision on all matters relating to this Campaign (including the selection of winners) shall be final and binding. No enquiries on winners' selection will be entertained.
- 5.8 The winners will be contacted by PDB and verification will be conducted to qualify them to win their prizes (in terms of spend verification i.e. Allowable Items and submission of all correct answers for the Mesra Food Hunt Challenge form).
- 5.9 Each Participant will only be entitled to win one (1) prize for this campaign.
- 5.10 The prizes will be sent to the Eligible Participant(s) within sixty (60) days from the end of the campaign.

## **6.0 Miscellaneous:**

- 6.1 All Participants shall be bound by further terms and conditions as determined by PDB at its sole discretion.
- 6.2 PDB reserves the right at any time at its absolute discretion, without prior notice, to substitute any of the prizes with other items of similar or higher value.
- 6.3 PDB reserves the right to choose the specifications of the prizes and PDB's decision on this matter is final.

- 6.4 All costs, fees and/or expenses incurred or to be incurred by the winners in relation to the Campaign and/ or claim of the prizes, which shall include but not be limited to the cost of transportations, accommodation, meals, personal costs and/or other costs, are the sole responsibility of the winners.
- 6.5 By entering or participating in the Campaign, Participants hereby fully and unconditionally agree and accept all of the terms and conditions herein contained and agree that the decisions of PDB regarding the Campaign and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.
- 6.6 Non-compliance by the Participants and/or winners with any of the terms and conditions herein contained shall entitle PDB to disqualify any entry and/or revoke any prizes awarded.
- 6.7 PDB reserves the right to cancel, shorten, extend, suspend, or terminate the Campaign at any time prior to the expiry of the Campaign Period without prior notice to Participants. For the avoidance of doubt, any cancellation, extension, suspension or termination of the Campaign at any time prior to the expiry of the Campaign Period shall not entitle the Participants to claim any compensation from PDB for any and all losses or damages suffered or incurred by the Participants as a result of the said cancellation, extension, suspension or termination. PDB also reserves the right to amend, modify, delete, or change any of the terms and conditions herein contained at any time at its absolute discretion without prior notice. Continued participation in the Campaign following any such changes and/or amendments shall constitute the Participant(s) unconditional acknowledgment, understanding, agreement and acceptance of such changes in respect of the Terms and conditions
- 6.8 PDB reserves the right to use the names, addresses, photographs, information and documents of the Participants and/or winners as materials in advertisements and other form of publicity for the current and future marketing purposes from time to time without prior notice to the Participants and/or winners and the Participants and winners shall not claim ownership of the material. Participation of the Participants in the Campaign constitutes their consent to such use, without further notice, payment, or consideration.
- 6.9 PDB shall not be held responsible or liable for any claims of loss or damage to property or personal injury or loss of life by the Participants, winners and/or any party resulting from or arising out of or in connection with this Campaign or the Prizes given under this Campaign.
- 6.10 These terms and conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Campaign.
- 6.11 PDB is the final authority to decide on the interpretation of these terms and conditions and as to any other matters relating to this Campaign.

6.12 For any enquiries, please call MESRALINK at 1 300 22 8888.

## **7.0 Personal Data**

7.1 By participating in the Campaign, Participants are deemed to have agreed and consented to the collection, processing, use, disclosure and retention by PDB of their personal data from the Setel app, in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at [www.mymesra.com.my/pdpa](http://www.mymesra.com.my/pdpa) and at <https://www.setel.com/privacy>