

TERMS AND CONDITIONS OF “GRAB MESRA FUEL SAVERS” PROGRAMME

1.0 Programme Description

- 1.1 Grabcar Sdn Bhd (hereinafter referred to as “Grab”) and PETRONAS Dagangan Berhad (“PDB”) are the organizers of this “Grab Mesra Fuel Savers” Programme (“Programme”). By opting in to this Programme, registered Grab Drivers in Malaysia will be able to enjoy certain benefits and privileges, as specified below.
- 1.2 The following terms and conditions apply in respect of this Programme. By participating in this Programme, you agree to be bound by these terms and conditions, including any term which may have been amended from time to time, without limitation or qualification.

2.0 Eligibility

- 2.1 This Programme is open to all existing and newly registered Grab Drivers in Malaysia who have opted in to the Programme (“Eligible Customers”).
- 2.2 The following persons are NOT eligible to participate in the Programme:
 - a. Grab drivers whose PETRONAS Mesra Card account(s) are currently being suspended and/or have been cancelled and/or Mesra Cardholder who are in breach of Mesra Card terms and conditions whilst this Programme is being carried out;
 - b. Grab drivers who are Cardholders of the PETRONAS Kad Mesra Corporate Cards;
 - c. Permanent/Contract employees of PDB’s Retail Marketing Department.

3.0 Programme Period

- 3.1 This Program shall be valid from 1st August 2021 till 31st July 2022 (“Programme Period”).

4.0 Programme Mechanics

- 4.1 The Programme offers Eligible Customers rebates in the form of Mesra Points (“Reward”) during the Programme Period. In order to be entitled for the Reward, Eligible Customers are required to:
 - a. make at least a one (1) time purchase of either PRIMAX 95 or PRIMAX 97 fuel or Diesel or any non-fuel items every month at any PETRONAS Service Stations; and
 - b. when using cash, credit card or debit card, swipe and/or use their PETRONAS Mesra Card when making the aforementioned purchases throughout the Programme Period;
 - c. register their Mesra Card details in the Grab Benefit mobile application (“Mobile App”);

- d. When using the Setel Mobile Application as a payment mode, register for a virtual Mesra Card on the Setel Mobile Application and/or link your physical Mesra Card to the Setel account.

4.2 Further details in respect of the Reward tiers and criteria for such Reward are as follows:

Silver Tier – Grab Drivers

No.o.	Criteria	Reward
1	Spend minimum RM100 and above on fuel (PRIMAX 95, 97 & Diesel) or non-fuel items monthly.	RM1 worth of Mesra Points
2	Spend minimum RM450 and above on fuel (PRIMAX 95, 97 & Diesel) or non-fuel items monthly.	RM5 worth of Mesra Points
3	Spend minimum RM850 and above on fuel (PRIMAX 95, 97 & Diesel) or non-fuel items monthly.	RM14 worth of Mesra Points

Gold Tier – Grab Drivers

No.	Criteria	Reward
1	Spend minimum RM100 and above on fuel (PRIMAX 95, 97 & Diesel) or non-fuel items monthly.	RM1 worth of Mesra Points
2	Spend minimum RM450 and above on fuel (PRIMAX 95, 97 & Diesel) or non-fuel items monthly.	RM10 worth of Mesra Points
3	Spend minimum RM850 and above on fuel (PRIMAX 95, 97 & Diesel) or non-fuel items monthly.	RM31 worth of Mesra Points

Platinum Tier – Grab Drivers

No.	Criteria	Reward
1	Spend minimum RM100 and above on fuel (PRIMAX 95, 97 & Diesel) or non-fuel items monthly.	RM1 worth of Mesra Points
2	Spend minimum RM450 and above on fuel (PRIMAX 95, 97 & Diesel) or non-fuel items monthly.	RM13 worth of Mesra Points

3	Spend minimum RM850 and above on fuel (PRIMAX 95, 97 & Diesel) or non-fuel items monthly.	RM37 worth of Mesra Points
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- 4.3 Eligible Customers will be rewarded based on the amount spent.
- 4.4 All Reward are non-transferable and not exchangeable for cash.
- 4.5 In the event an Eligible Customer is found to be ineligible at any point in time during or after the Programme Period, PDB and/or Grab reserves the right, at its sole discretion, to disqualify the said customer and cancel/withdraw/recall the Reward, whichever is applicable. If the said customer has enjoyed the Reward or any part thereof, he or she hereby agrees and undertakes to indemnify PDB and Grab for the cost of the Reward, failing which, PDB and/or Grab shall have the right to initiate any action it deems necessary against the said customer.

5.0 Miscellaneous

- 5.1 PDB and/or Grab will contact the Eligible Customers via phone or SMS at the telephone number or via email address as registered in the Grab Benefit Mobile Application.
- 5.2 Upon notification to the Eligible Customers, the Reward will be transferred to the Eligible Customer by the following month.
- 5.3 PDB and/or Grab reserves the right at any time, at its absolute discretion and without prior notice, to substitute any of the Reward with other items of similar or higher value.
- 5.4 PDB and/or Grab and its respective employees shall not be liable to the Eligible Customers or any other party for any loss or damage of whatsoever nature suffered by the Eligible Customer(s) as a result of the Programme, participation or non-participation in the Programme or as a result of any act or omission on the part of PDB and/or Grab in connection with the Programme. To the full extent permitted by applicable law, PDB and/or Grab and its respective employees shall not be liable for any indirect, consequential, incidental, special or punitive damages, including damages for loss of profits or revenues, business interruption or loss of business opportunities, arising from the Eligible Customer(s)' participation in this Programme or inability to use the Reward.
- 5.5 By accepting the Reward, Eligible Customers shall be deemed to have unconditionally (i) agreed to co-operate and comply with all PDB's and/or Grab's reasonable requests in connection with the Programme; (ii) agreed and consented to the collection, storage of, processing of and use of his / her personal data by PDB and/or Grab and its relevant third party service providers for the purpose of organising, promoting and conducting the Programme; (iii) agreed and consented to the use of his / her name and photograph for the purpose of organising, promoting and conducting the Programme; (iv) consented to receiving promotional, marketing and other publicity information from PDB and/or Grab from time to time; and (v) undertaken to only submit their own personal data, and not the personal data of another individual. Please refer further to the applicable terms of PDB's Privacy Policy which can be accessed at <http://www.mymesra.com.my/about-us/policies-notice/privacy-policy> and Grab's Privacy Policy which can be accessed at <https://www.grab.com/my/terms-policies/privacy-policy/>, both of which shall be deemed

to be incorporated herein by reference. Your personal data will be treated as confidential and shall be bound by the Personal Data Protection Act 2010 ("PDPA").

- 5.6 The terms and conditions herein contained shall prevail over any provisions or representations contained in any brochure or other promotional materials advertised pursuant to this Programme.
- 5.7 The rewarded Eligible Customers are obliged, if required by PDB and/or Grab, to attend the prize presentation ceremony and other publicity programmes organised in connection with this Programme.
- 5.8 PDB and/or Grab reserves the right to publish or display the names and photographs of the rewarded Eligible Customers for advertising and publicity purposes without any compensation to such Eligible Customers.
- 5.9 PDB and/or Grab reserves the absolute right at any time, without assigning any reasons, to amend, alter, modify, add, remove or vary the Programme's terms and conditions contained herein, wholly or in part at its absolute discretion. Changes shall become effective immediately. Eligible Customers are responsible to regularly check the updated terms and conditions for any updates or amendments on Grab's website at www.graballstars.com.
- 5.10 PDB and/or Grab reserves the right to cancel, shorten, extend, suspend or terminate the Programme at any time prior to the expiry of the Programme without prior notice. For the avoidance of doubt, any cancellation, extension, suspension or termination of the Programme at any time prior to the expiry of the Programme shall not entitle the Eligible Customers to claim any compensation from PDB and/or Grab for any and all losses or damages suffered or incurred by the Eligible Customers as a result of the said cancellation, extension, suspension or termination.
- 5.11 Any failure in enforcing any of these Programme's terms and conditions in any instance(s) does not constitute a waiver of such term and/or condition.
- 5.12 PDB and/or Grab is the final authority to decide on the interpretation of these terms and conditions and as to any other matters relating to this Programme.
- 5.13 For any further enquiries on the Programme's terms and conditions or should you have any concerns, please contact the Grab Driver Support Centre at **1 300 80 5888** or MESRALINK at **1 300 22 8888**.

Terms & Conditions for Grab

1. Promo Code is valid for new users who download & register Setel from 1/8/2021 - 31/10/2021
2. Setel cashback will be granted immediately after every top-up of min RM30 in a single transaction with credit card or online-transfer for the first 3 times
3. Each top-up of min. RM30 in a single transaction, customer will get RM3 Setel cashback (Max capped at RM9)
4. Setel cashback received by users will be valid for usage for 60 days from the day it was granted
5. Setel cashback reward is valid for 3 month upon registration.
6. Promo code can only be used on the Setel mobile app.
7. Setel cashback can be use to purchase fuel, items in Kedai Mesra & Deliver2Me feature
8. Setel is available at more than 1,000 PETRONAS stations nationwide.
9. Enquiries: Email us at hello@setel.com or chat with us on the Setel App