

**PETRONAS DAGANGAN BERHAD**  
**“PETRONAS PRIMAX 97 WITH PRO-RACE**  
**FUEL CONTEST”**  
**TERMS AND CONDITIONS**

**1.0 Organizer:**

- 1.1 PETRONAS Dagangan Berhad (“PDB”) is the organizer of this **“PETRONAS Primax 97 with Pro-Race Fuel Contest”** (“Contest”).
- 1.2 Setel Ventures Sdn Bhd (“Setel”) is the developer of the Setel mobile application and Setel web at <https://app.setel.my>.
- 1.3 The following terms and conditions apply in respect of this Contest. By participating in this Contest, you agree to be bound by these terms and conditions, including any term which may have been amended from time to time, without limitation or qualification.

**2.0 Eligibility:**

- 2.1 This Contest is open to customers who fulfill ALL the below requirements:
  - (a) Registered and active PETRONAS Mesra Card members who either have physical Mesra Cards and/or digital Mesra Cards on the Setel Mobile Application (“Setel App”) or Setel web at <https://app.setel.my>; and
  - (b) Customers holding Malaysian citizenship; and
  - (c) Customers aged eighteen (18) and above.

Customers who fulfill all the aforementioned requirements shall be hereinafter referred to as “Participant” or “Participants”.

- 2.2 The following persons are NOT ELIGIBLE to participate in the Contest:
  - (a) Permanent/Contract employees of the PETRONAS Group of companies, including PDB, Setel Ventures Sdn Bhd and their immediate family members, specifically their respective fathers, stepfathers, mothers, stepmothers, spouses, children, stepchildren and including adoptive relationships; (b) PETRONAS Station dealers, Crew PETRONAS and their immediate family members, specifically their respective fathers, stepfathers, mothers, stepmothers, spouses, children, stepchildren and including adoptive relationships; (c) Employees of advertising and promotional agencies for PDB and their immediate family members, specifically their respective fathers, stepfathers, mothers, stepmothers, spouses, children, stepchildren and including adoptive relationships; and (d) partners/business alliances/sponsors, including any of their direct or indirect subsidiaries and their employees.

2.3 In the event a Participant is found to be ineligible at any point of time during or after the Contest Period as stated below, PDB reserves the right, at its sole discretion, to disqualify the said Participant and to cancel/withdraw/recall any prize won by the Participant. If the said Participant has used or enjoyed the prize, the Participant agrees and undertakes to indemnify PDB for the costs of such prize and PDB shall have the right to initiate any action it deems necessary against the said Participant.

### 3.0 Contest Prizes:

The prizes are as follows:

#### GRAND PRIZE

1 unit - UEM Sunrise Verdi Eco-dominium

#### 1<sup>ST</sup> PRIZE

1 unit – Mercedes-Benz GLA 250 AMG Line

#### MONTHLY PRIZE(S)

- i) 1-year worth of fuel (RM 3,000) (3 winners per month x 3 months) = 9 winners
- ii) Setel RM 100 voucher (100 Winners per month x 3 months) = 300 winners
- iii) RM 360 worth of PETRONAS Lubricants Marketing Malaysia Products – 2x PETRONAS Syntium 3000 5W-30 (20 Winners per month x 3 months) = 60 winners

### 4.0 Contest Period:

4.1 Unless otherwise notified by PDB, the Contest will be conducted from **01 March 2021 – 31 May 2021** (“Contest Period”), both dates inclusive.

4.2 Spend period on PETRONAS Primax 97 with Pro-Race (“Fuel”) according to date, in order for Participant(s) to qualify for the monthly prize(s) are as per the table below (“Monthly Spend Period”):

Month no.	Spend Period by date
1	01 March 2021 – 31 March 2021
2	01 April 2021 – 30 April 2021
3	01 May 2021 – 31 May 2021

4.3 Spend period on PETRONAS Primax 97 with Pro-Race (“Fuel”) to qualify for Grand Prize: 01 March 2021 – 31 May 2021.

## 5.0 Contest Mechanics:

5.1 To be eligible for the Contest, Participants are required to spend three (3) times in a month at any given time during the Contest with a minimum of RM 40 per transaction in a single receipt on the new PETRONAS Primax 97 with Pro-Race ("Fuel") at any PETRONAS stations and register their entry through the respective channels:

### 5.1.1 Using the Setel App

#### 5.1.2.1 PETRONAS station with Setel

Participant(s) must successfully link and activate their Mesra Card to the Setel App and make payment using the Setel App to participate in the Contest.

Upon three (3) successful payments in a month using Setel App, participant(s) will automatically be issued entry badge(s) via Setel app, subject to meeting criteria in Clause 5.1.

### 5.1.2 Using physical Mesra Card only

5.1.2.1 Participant(s) must successfully swipe their Mesra Card when making payment via cash, credit card, debit card or PETRONAS Gift Card(s) (except SmartPay card) and must register/login to submit their receipt(s) via Setel web\* (<https://app.setel.my>) within 7 days from transaction date to participate in the Contest.

\*the Setel web page for the PETRONAS Primax 97 with Pro-Race Fuel Contest badge collection will require a Setel registration/login in the same page

Upon successful upload of participant(s)' receipt, the transaction progress bar will be updated within 5 working days from the date of your receipt submitted on Setel web subject to meeting the Contest spend criteria in Clause 5.1.

Upon successful upload of participant(s)' third receipt, the badge will be issued within 5 working days from the date of your third receipt submitted on Setel web subject to meeting criteria in Clause 5.1.

### Monthly Prizes:

- a) Spend three (3) times in a month with a minimum of RM 40 per transaction in a single receipt on PETRONAS Primax 97 with Pro-Race ("Fuel") at any PETRONAS stations and participate via the Setel App or Setel web within

the spend period specified in item 4.2 to attain entries to be in the running for the monthly prizes.

- Three (3) payment transactions via the Setel app will automatically grant badges which entitles the participant(s) to two (2) entries.
- Three (3) payment transactions via cash, credit or debit card, PETRONAS Gift card with Mesra Card swipe only (without the Setel app) with receipt submission on the Setel web only, participants will be granted a badge which entitles the participant(s) with one (1) entry. The badge will be issued within 5 working days, starting from the date of third receipt submitted on the Setel web.

Examples are as below:

<b>Particip- pant</b>	<b>Purchase amount</b>	<b>Transaction date</b>	<b>Prize spend period</b>	<b>Transaction Mode</b>	<b>Receipt Submission</b>	<b>Entries Earned</b>
A	RM40	02 March 2021	Month 1 (01 March 2021 – 31 March 2021)	Setel app	Setel app users do not need to submit receipt	2 entries
	RM 40	15 March 2021		Setel app		
	RM 40	27 March 2021		Setel app		
B	RM 40	03 April 2021	Month 2 (01 April 2021 – 30 April 2021)	Cash, credit card, debit card, or PETRONAS Gift Card(s)	Setel web	1 entry
	RM 50	15 April 2021		Cash, credit card, debit card, or PETRONAS Gift Card(s)	Setel web	
	RM 40	26 April 2021		Cash, credit card, debit card, or PETRONAS Gift Card(s)	Setel web	
C	RM40	05 May 2021	Month 3 (01 May 2021 – 31 May 2021)	Cash, credit card, debit card, or PETRONAS Gift Card(s)	Setel web	1 entry
	RM 40	18 May 2021		Cash, credit card, debit card, or PETRONAS Gift Card(s)	Setel web	
	RM 80	29 May 2021		Setel app	Setel app users do not need to submit receipt	

### Grand Prize

- a) All entries recorded throughout the Contest Period that meets the monthly prizes criteria together with its respective number of entries will automatically qualify for the Grand Prize Draw at the end of the Contest Period.

**Example 4:** Participants A, B and C will all qualify for the Grand Prize draw with the corresponding number of entries accordingly

- b) Winners for the Grand Prize will be drawn once the Contest Period has ended.
- 5.2 Participants are required to ensure that the Mesra Card used to participate in the Contest is registered under their own name with a valid NRIC number. Participants who do not meet these requirements will be disqualified and will not be eligible to be in the running for the Contest Prizes.
- 5.3 At the end of the Contest Period, winners will be selected by PDB via a computerized selection system, witnessed by the appointed authorized auditor. PDB's decision on all matters relating to this Contest (including the selection of winners) shall be final and binding. No enquiries on winners' selection will be entertained.
- 5.4 The winners will be contacted by PDB and verification will be conducted to qualify them to win their prizes.
- 5.5 Each Participant will only be entitled to win one (1) prize throughout the Contest Period.

#### **6.0 Manual receipt submissions for uncaptured transaction via the Setel App/Over the counter at PETRONAS Stations**

- 6.1 During the Contest Period, in the event of non-capture of the Participants' transactions when swiping their Mesra Card for their purchases or in the event Participant(s) perform a manual receipt claim via the Setel App, PDB and Setel will on a best effort basis process the transactions to enable the Participants to be eligible to be in the running for the Contest Prizes.
- 6.2 All submissions of uncaptured transactions to station operators where the purchases were made must be done within two (2) calendar days after the said transaction date or if via the Setel App within seven (7) calendar days from the transaction date. Only one (1) submission per transaction is allowed.
- 6.3 PDB has the right to further exclude any entries in relation to this submission method for the Contest prizes draw without prior notice.

## 7.0 Physical Mesra Card Replacement Entries

7.1 If, during the Contest Period, Participant(s) swipe their existing Mesra Card for their purchase amount, but the Mesra Card was subsequently reported lost by the Participant(s), PDB will on a best effort basis ensure that the transactions from the reported lost/replaced Mesra Card are included and are eligible to be in the running for the grand prize, first prize and monthly prizes, provided that the Participant(s) directly reports the loss of the old Mesra Card to MESRALINK at 1300-22-8888 and that the new Mesra Card has been registered by the Participant(s) within 48 hours from the time the old Mesra Card was reported as lost.

## 8.0 Miscellaneous:

8.1 The winners will be announced via PDB's website at [www.mymesra.com.my](http://www.mymesra.com.my).

8.2 The Grand Prize and First Prize will be presented to the respective winners at the PETRONAS Primax 97 with Pro-Race Fuel Contest Grand Prize Giveaway event within three (3) months upon notification of winners on PDB's website or through any other means as notified by PDB. The winners will be required to fill in a declaration form. In the event of delay with regard to the fulfillment of prize(s), PDB will communicate this to the winners.

8.3 The monthly prize(s) will be in the form of:

i) PETRONAS 1 Year Free Fuel worth RM 3,000 in the form of Setel e-wallet credit - will be credited to the winners' registered Setel account within three (3) months upon notification of winners on PDB's website or through any other means as notified by PDB. Winner(s)' Setel account will need to be active for credit to be granted. At any point in time, the maximum amount to be held in the Setel e-wallet is RM 500 only. The wallet will be automatically topped up with the remaining prize balance should the value of the winners' e-wallet fall below RM 500. In the event of delay with regard to the fulfillment of prize(s), PDB will communicate this to the winners.

ii) Setel voucher(s) worth RM100 - will be sent to the winners' registered email addresses under their Mesra account within three (3) months upon notification of winners on PDB's website or through any other means as notified by PDB. In the event of delay with regard to the fulfillment of prize(s), PDB will communicate this to the winners.

iii) PETRONAS Lubricants Marketing Malaysia Products (PETRONAS Syntium 3000 5W-30) worth RM 360 will be sent to the winners' registered home addresses under their Mesra account within three (3) months upon notification of winners on PDB's website or through any other means as notified by PDB. In the event of delay with regard to the fulfillment of prize(s), PDB will communicate this to the winners.

- 8.4 The winner is required to claim the Setel e-wallet credit/ Setel voucher code within the validity period which is stated in the winner letter via email and/or the Setel App inbox. In the event the winner claims the voucher beyond the validity period, PDB will not extend or replace the voucher.
- 8.5 PDB may choose to contact the potential winner(s) via phone (through the telephone number of the winner(s) as per registered in the Mesra Card's application form) or SMS or any other form of communication as PDB deems suitable.
- 8.6 In the event that PDB opts to contact the potential winner(s) by phone and is unable to get through to the potential winner(s) due to any reason whatsoever such as the call being out of coverage, unanswered or out of service, PDB will then make another two (2) attempts to contact the potential winner(s) within four (4) hours. Where such attempts are unsuccessful, PDB hereby reserves the right to select the next potential winner where the same process of selecting the winner will be repeated until a winner is identified.
- 8.7 All winners shall be bound by further terms and conditions as determined by PDB at its sole discretion.
- 8.8 All prizes must be claimed by the winners within six (6) months from the date of publication of the winners' names mentioned in **Item 8.1** above. Non-cash prizes are not exchangeable for cash or any other items or packages. Winners are not allowed to claim for the prizes after the period of time stated in this clause. For prizes in the form of Setel e-wallet credit, the winner(s) shall ensure that their Setel account is valid at all times to enable such prize to be credited into the winner(s) registered account. PDB shall not be liable to substitute or replace the prize should the winner fail to do so.
- 8.9 PDB reserves the right at any time at its absolute discretion, without prior notice, to substitute any of the prizes with other items of similar or higher value.
- 8.10 PDB reserves the right to choose the specifications of the prizes and PDB's decision on this matter is final.
- 8.11 All costs, fees and/or expenses incurred or to be incurred by the winners in relation to the Contest and/ or claim of the prizes, which shall include but not be limited to the cost of transportations, accommodation, meals, personal costs, taxes and Inland Revenue Board of Malaysia-related charges and/or other costs, are the sole responsibility of the winners.
- 8.12 By entering or participating in the Contest, Participants hereby fully and unconditionally agree and accept all of the terms and conditions herein contained and agree that the decisions of PDB regarding the Contest and all

matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.

- 8.13 Non-compliance by the Participants and/or winners with any of the terms and conditions herein contained shall entitle PDB to disqualify any entry and/or revoke any prizes awarded.
- 8.14 PDB reserves the right to cancel, shorten, extend, suspend, or terminate the Contest at any time prior to the expiry of the Contest Period without prior notice to Participants. For the avoidance of doubt, any cancellation, extension, suspension or termination of the Contest at any time prior to the expiry of the Contest Period shall not entitle the Participants to claim any compensation from PDB for any and all losses or damages suffered or incurred by the Participants as a result of the said cancellation, extension, suspension or termination. PDB also reserves the right to amend, modify, delete, or change any of the terms and conditions herein contained at any time at its absolute discretion without prior notice. Continued participation in the Contest following any such changes and/or amendments shall constitute the Participant(s) unconditional acknowledgment, understanding, agreement and acceptance of such changes in respect of the Terms and conditions
- 8.15 PDB reserves the right to use the names, addresses, photographs, information and documents of the Participants and/or winners as materials in advertisements and other form of publicity for the current and future marketing purposes from time to time without prior notice to the Participants and/or winners and the Participants and winners shall not claim ownership of the material. Participation of the Participants in the Contest constitutes their consent to such use, without further notice, payment, or consideration.
- 8.16 PDB shall not be held responsible or liable for any claims of loss or damage to property or personal injury or loss of life by the Participants, winners and/or any party resulting from or arising out of or in connection with this Contest or the Prizes given under this Contest.
- 8.17 These terms and conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Contest.
- 8.18 PDB is the final authority to decide on the interpretation of these terms and conditions and as to any other matters relating to this Contest.
- 8.19 For any enquiries, please call MESRALINK at 1 300 22 8888.

## **9.0 Personal Data**

- 9.1 By participating in the Contest, Participants are deemed to have agreed and consented to the collection, processing, use, disclosure and retention by PDB

of their personal data in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at [www.mymesra.com.my/pdpa](http://www.mymesra.com.my/pdpa)