

**SETEL VENTURES SDN. BHD.**  
**“Get 10x Mesra Points for Every RM1 Spent” Promotion**  
**from 1 April 2021 to 30 June 2021**  
**TERMS AND CONDITIONS**

**1.0 Organiser:**

Setel Ventures Sdn. Bhd. (“Organiser”) is the organiser of this “Get 10x Mesra Points for Every RM1 Spent” promotion (“Promotion”).

**2.0 Eligibility:**

2.1 This Promotion is open to all new Setel users holding Malaysian citizenship, aged eighteen (18) and above (“New User”), subject to the Terms and Conditions herein.

2.2 Registered Setel users are NOT ELIGIBLE to participate in this promotion but will be able to enjoy up to 3x Mesra points when they purchase fuel with the Setel App.

2.3 In the event a New User is found to be ineligible or discovered to have committed fraudulent activities at any point of time during or after the Promotion Period, the Organiser reserves the right to disqualify the said New User and to cancel/withdraw/recall any incentive granted to the New User, failing which, the New User agrees and undertakes to indemnify the Organiser for the costs of such incentive. The Organiser shall have the right to initiate any action it deems necessary against the said New User.

**3.0 Promotion Incentive:**

The incentive is as follows:

- 10x Mesra points for every RM1 spent on the Setel App for the first 30 days upon the date of complete and successful registration, capped at a maximum of 800 Mesra points.

#### **4.0 Promotion Period and Details:**

4.1 Unless otherwise notified by the Organiser, the Promotion will be conducted from 01 Apr 2021, 0000hr (Malaysia time) to 30 June 2021, 1159hr (Malaysia time) ("Promotion Period"), both dates inclusive.

#### **5.0 Promotion Mechanics:**

5.1 To be eligible for this Promotion, New User(s) are required to download the Setel App and successfully complete registration with promotion code **c-tenx** on the Setel App or the Setel website at [app.setel.my](http://app.setel.my) during the stated Promotion Period.

5.2 Upon completed and successful registration with the promotion code, New Users(s) will automatically receive a badge to indicate eligibility for 10x Mesra points promotion, in their respective user accounts within the Setel App or the Setel website at [app.setel.my](http://app.setel.my).

5.3 If the New User(s) have an existing physical Mesra Card, they are encouraged to link it with their Setel account. If the New User(s) does not have an existing Physical Mesra Card, the New User(s) should activate their virtual Mesra Card on the Setel App or on the Setel website at [app.setel.my](http://app.setel.my)

5.4 To start earning the 10x Mesra points, New User(s) are required to complete any of the following transactions with the Setel App:

1. Top up Setel Wallet
2. Pay for items at Kedai Mesra (Excluding bills , prepaid top-ups and cigarettes)
3. Pay for items with Deliver2Me
4. Pay for fuel at PETRONAS stations

5.5 For every RM1 spent, the 10x Mesra points badge will be updated immediately with the amount of Mesra points earned, up to a maximum of 800 Mesra points, within 30 days from the date of complete and successful registration, as indicated in the terms under clause 3.0.

5.6 The Mesra points earned from this Promotion will not contribute towards the New User(s) progress to level up in the revamped Mesra membership tiers.

## **6.0 Uncaptured Transactions:**

6.1 In the event that during the Promotion Period, successful registrations with the promo code are not captured, the Organiser reserves the right to exclude them from participating in the Promotion.

6.2 Nonetheless, the Organiser will on a best effort basis, subject to the transaction(s) captured by Setel App, endeavour to enable the New User(s) to be eligible to participate in the Promotion.

## **7.0 Miscellaneous:**

7.1 The 10x Mesra points will be credited directly to the eligible New User(s) throughout the Promotion Period immediately. In the event of a

delay on Mesra points fulfilment, the Organiser will communicate with the New User(s) via app inbox message or phone call.

7.2 By entering or participating in the Promotion, New User(s) hereby fully and unconditionally agree and accept all the Terms and Conditions herein contained and agree that the decisions of the Organiser regarding the Promotion and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.

7.3 The Organiser reserves the right to cancel, shorten, extend, suspend or terminate the Promotion at any time prior to the expiry of the Promotion Period without prior notice to New User(s). For avoidance of doubt, any cancellation, extension, suspension or termination of the Promotion Period at any time prior to the expiry of the Promotion Period shall not entitle the New User(s) to claim any compensation from the Organiser for any and all losses or damages suffered or incurred by the New Users as a result of the said cancellation, extension, suspension or termination. The Organiser also reserves the right to amend, modify, delete or change any of the Terms and Conditions herein contained at any time at its absolute discretion with adequate notice. Continued participation in the Promotion following any such changes and/or amendments shall constitute unconditional acknowledgement, understanding, agreement, and acceptance of such changes in respect of the Terms and Conditions.

7.4 The Organiser shall not be held responsible or liable for any claim of loss or damage to property or personal injury or loss of life by the New Users, and/or any party resulting from or arising out of or in connection with this Promotion or the Mesra points given under this Promotion.

7.5 These Terms and Conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Promotion.

7.6 The Organiser is the final authority to decide on the interpretation of these Terms and conditions and as to any other matters relating to this Promotion.

## **8.0 Personal Data**

By entering in the Promotion, New User(s) are deemed to have agreed and consented to the collection, processing, use, disclosure and retention by Setel of their personal data in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at [www.setel.my/privacy](http://www.setel.my/privacy).