

SETEL VENTURES SDN. BHD.
“11.11 WIN WIN Challenge”
20 October 2022 to 30 November 2022
TERMS AND CONDITIONS

1.0 Organiser

1.1 Setel Ventures Sdn. Bhd. (“Setel”) is the organiser of this “11.11 WIN WIN Challenge”.

2.0 Eligibility

2.1 This Contest is open to all Setel Application (“App”) users aged eighteen (18) and above and is currently residing in Malaysia subject to the following Terms and Conditions (“Eligible Participant(s) and/or Participant(s)”).

2.2 This Contest is open to all Eligible Participant(s), except for the following category of persons who are NOT ELIGIBLE to participate in the Contest:

- (a) Permanent/Contract/Temporary employees of Setel;
- (b) PETRONAS station dealers and Krew PETRONAS; and
- (c) Employees of advertising and promotional agencies engaged by and/or for Setel.

2.3 In the event an Eligible Participant is found to be ineligible at any point of time during or after the Contest Period as stated below, Setel reserves the right to disqualify the said Participant and to cancel/withdraw/recall any prize won by the Participant, failing which, the Participant agrees and undertakes to indemnify Setel for the costs of such prizes. Setel shall have the right to initiate any action it deems necessary against the said Participant.

3.0 Contest Period

3.1 This Contest will take place from 12pm 20 October 2022 to 11.59pm 30 November 2022 unless otherwise notified by Setel (“Contest Period”).

4.0 Contest Mechanics

4.1 To qualify as an Eligible Participant, users are required to refuel RM40 cumulatively during the contest period to unlock 1x Entry Badge. Users are required to refuel RM100 cumulatively during the contest period to unlock the 2x Entries Badge. Users are required to refuel RM200 cumulatively during the contest period to unlock the 3x Entries Badge. Users are required to refuel RM300 cumulatively during the contest period to unlock the 5x Entries Badge. The above refuel requirements exclude Setel Share member transactions.

4.2 Every Contest entry received by Setel does not guarantee the Eligible Participant(s) a reward as the Contest Prize is awarded based on a randomised system.

4.3 The Setel account of the winners of this Contest must be active when Setel grants the Contest Prize.

5.0 Scenario

Scenario 1: Ali, an existing Setel App user who has successfully refuelled RM50 during the campaign period. He unlocks 1x Entry Badge and automatically joins the Contest with 1 entry.

Scenario 2: Lisa, an existing Setel App user who has successfully refuelled RM100 during the campaign period. She unlocks 1x Entry Badge and 2x Entries Badge, she automatically joins the Contest with 3 entries.

Scenario 3: Jimmy, an existing Setel App user who has successfully refuelled RM200 during the campaign period. He unlocks 1x Entry Badge, 2x Entries Badge, and 3x Entries Badge, she automatically joins the Contest with 6 entries.

Scenario 4: Jimmy, an existing Setel App user who has successfully refuelled RM20 and spent RM100 on non-fuel items during the Contest Period. He will not unlock any Entry Badges, because he refuelled less than RM40 cumulatively during the contest period.

6.0 Contest Prize

6.1 An Eligible Participant who has met the Eligible Transaction criteria in 4.1 shall qualify for a chance to receive a Contest Prize based on a randomised system during the Contest Period.

Contest Prizes include Grand Prize of RM3,000 Cash X 5 winners, 1st runner-up prize of Setel Credit RM300 X 50 winners, 2nd runner-up prize of Setel Credit RM100 X 100 winners, and consolation prize of Setel Credit RM3 X 10,000 winners.

	Prize	No. of winners
Grand Prize	RM3,000	5 winners
1st runner-up	RM300 Setel Credit	50 winners
2nd runner-up	RM100 Setel Credit	100 winners
Consolation Prize	RM3 Setel Credit	10,000 winners

6.2 All winners will be first shortlisted from all the contest entries ("Shortlisted Contestants") by Setel through a randomiser system. Once the required number of contestants have been shortlisted, the winners will be selected from the list of Shortlisted Contestants through the randomiser system.

6.3 Setel's decision on all matters relating to this Contest (including the selection of Shortlisted Contestants) shall be final and binding. No correspondence(s) relating to the selection of winners will be entertained.

6.4 Each Shortlisted Contestant will only be entitled to win one (1) prize throughout the Contest Period.

7.0 Uncaptured Transactions:

7.1 In the event that during the Contest Period, the Participant's fuel transaction(s) via their Setel account stated in Item 4.2 above are not captured for any reason whatsoever, Setel reserves the right to exclude the said transaction(s) amount from the Contest.

7.2 Nonetheless, Setel will, on a best effort basis, endeavour to take any such steps that would enable the Eligible Participant(s) to participate in the Contest.

8.0 Miscellaneous:

8.1 The winners will be notified via the Setel App Inbox and announced via Setel's website at www.setel.com and Setel's Facebook, Twitter and Instagram pages.

8.2 All winners will be selected through a lucky draw and will be announced by 9 December 2022.

8.3 Setel will distribute the prizes within 30 working days after the winners have completed the verification process.

8.3.1 Prizes of 1st runner up, 2nd runner up, and consolation prize will be distributed via Inbox message, users are required to redeem the prizes within 28 days.

8.4 All Prizes are non-transferable, and not exchangeable for cash or any other gift items or packages.

8.5 By entering or participating in the Contest, Participants hereby fully and unconditionally agree and accept all terms and conditions herein contained and agree that the decisions of Setel regarding the Contest and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondence will be entertained.

8.6 Setel reserves the right to cancel, shorten, extend, suspend or terminate the Contest at any time prior to the expiry of the Contest Period upon giving adequate prior notice of not less than fourteen (14) calendar days. For the avoidance of doubt, any cancellation, extension, suspension or termination of the Contest Period at any time prior to the expiry of the Contest Period shall not entitle the Participants to claim any compensation from Setel for any and all losses or damages suffered or incurred by the Participants as a result of the said cancellation, extension, suspension or termination. Setel also reserve the right to amend, modify, delete or change any of the terms and conditions herein contained at any time at its absolute discretion by giving twenty-one (21) calendar days' prior notice to the Eligible Participant(s) via:

- i) announcement on Setel's website; and/or
- ii) Setel's social media pages; and/or
- iii) by any other means of notification that Setel may select.

Continued participation in the Contest following any such changes and/or amendments shall constitute unconditional acknowledgement, understanding, agreement and acceptance of such changes in respect of the terms and conditions.

8.7 Setel reserves the right to use the names, addresses, photographs, information and documents of the Participants and/or winners as materials in advertisements and other forms of publicity for current and future marketing purposes from time to time without prior notice to the Participants and/or winners and the Participant and winner shall not claim ownership of the material. Participation of the Participants in the Contest constitutes their consent to such use, without further notice, payment or consideration.

8.8 Setel shall not be held responsible or liable for any claims of loss or damage to property or personal injury or loss of life by the Participants, winners and/or any party resulting from or arising out of or in connection with this Contest or the Prizes given under this Contest.

8.9 These terms and conditions prevail over any provisions or representations contained in any other promotional materials advertised under this Contest.

8.10 Setel is the final authority to decide on the interpretation of these Terms and Conditions and as to any other matters relating to this Contest.

9.0 Personal Data

9.1 By participating in the Contest, Participants are deemed to have agreed and consented to the collection, processing, use, disclosure and retention by Setel of your personal data in the manner as set out in the Personal Data. Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at www.setel.com/privacy.