

"WIN SUPER FAN tickets to the PETRONAS Malaysia Open 2022" Giveaway Campaign From 14 June to 23 June 2022

Terms & Conditions

1.0 Organizer:

Setel Ventures Sdn. Bhd. ("Organiser") is the organiser of the "WIN SUPER FAN Tickets to the PETRONAS Malaysia Open 2022" ("Campaign").

2.0 Eligibility:

2.1 This Campaign is open to all Setel Application ("App") users aged eighteen (18) and above and is currently residing in Malaysia subject to the following Terms and Conditions (" Participant(s)").

2.2 This Campaign is open to all Participant(s), except for the following category of persons who are NOT ELIGIBLE to participate in the Contest: (a) Permanent/Contract employees of the PETRONAS Group of companies, including PDB, Setel Ventures Sdn Bhd and their immediate family members, specifically their respective fathers, mothers, spouses, sibling and children; (b) PETRONAS Station dealers, Krew PETRONAS and their immediate family members, specifically their respective fathers, mothers, spouses, siblings and children; (c)



Employees of advertising and promotional agencies engaged by and/or for Setel; and (d) All participating online & offline merchants which accept Setel as a payment method.

2.3 In the event a Participant is found to be ineligible at any point of time during or after the Giveaway Period as stated below, Setel reserves the right to disqualify the said Participant and to cancel/withdraw/recall any prize won by the Participant, failing which, the Participant agrees and undertakes to indemnify Setel for the costs of such prizes. Setel shall have the right to initiate any action it deems necessary against the said Participant.

3.0 Campaign Period:

3.1 Unless otherwise notified by the Organiser, the Campaign will be conducted from 14 June 2022, 1400hr to 23 June 2022, 1159hr (Malaysia time) ("Campaign Period"), both dates inclusive.

4.0 Campaign Mechanics:

4.1 All New & Existing Setel Users:

4.1.1 To participate in this Campaign, Participants are required to have a Setel Account.



4.1.2 To participate in this Campaign, Participants are required to successfully unlock a DahSetel Pay Online Badge and/or DahSetel Pay Offline ("Badge").

4.1.3 Once Badge(s) has been successfully unlocked, Participants need to tweet his/her experience of paying with Setel by tagging @setel and including hashtag #SetelBadminton in their tweet.

4.1.4 After completing the tweet, Participants need to fill in the giveaway entry form at https://www.setel.com/promotions/badminton-tickets-giveaway

4.2 Requirements

4.2.1 With each tweet, Participants earn 1 (one) entry for the Campaign. The maximum entry for each Participant to get is 1 (one) entry.

4.2.2 8 tweets with the highest retweets by Participants will win a pair of SUPER FAN tickets each to the PETRONAS Malaysia Open 2022.

4.2.3 The Badge will be granted to the Participant instantly after the Participant successfully completes the challenge of DahSetel Pay Online and/or DahSetel Pay Offline.



4.2.4 Participants who do not meet all the requirements stated in these Terms and Conditions will not be eligible to participate in this Campaign nor obtain a chance to win the Campaign Prize.

4.2.5 The Setel account of the winners of this Campaign must be active when Setel rewards the Campaign Prize.

5.0 Campaign Prize

5.1 Upon unlocking the Badge, tweet, fill in the giveaway entry form and provided that all the requirements stated in these Terms and Conditions are fulfilled by the Participant ("Winner(s)"), the Participant will stand a chance to win the following Campaign Prize ("Prize"):

	Campaign Prize	No. of winners
1	A pair of SUPER FAN tickets	8

5.2 The 8 Winners who had tweets with the most retweets will be selected by the Organiser to win the Prize and each Winner are only entitled to win one (1) Prize during the Campaign Period.

5.3 The Organiser's decision on all matters relating to this Campaign shall be final and binding. No correspondences relating to the selection of the winners will be entertained.

5.4 The Organiser reserves the right to change the prizes; Winners cannot choose the type of ticket.



5.5 Tickets are non-transferable, non-refundable and non-exchangeable for cash, whether in part of full, gift or packages-in-kind.

6.0 Miscellaneous:

6.1 The Winners will be notified via the Setel application inbox message.

6.2 Winners are required to collect their Prize at the event venue held at Axiata Arena, Bukit Jalil on the 2nd July 2022 from 12pm to 6pm.

6.3 Winners who are not able to collect their Prize at the venue and time appointed shall be forfeited. The Organisers reserves the right to change the distribution/collection of prizes and would notify winners via Setel app inbox if there are any changes.

6.4 The Organiser reserves the right to make further verifications and request additional personal identification details and documents from the Participant, as well as the right to disqualify or withdraw the Participant's eligibility for the prize at any time, including the period after the prize has been awarded to the Participant, should there be any non-compliance to these Terms and Conditions.

6.5 By entering or participating in the Campaign, Participants hereby fully and unconditionally agree and accept all the Terms and Conditions herein contained and agree that the decisions of the Organiser regarding the Campaign and all



matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.

6.6 The Organiser will do its utmost to ensure the badges are granted and behave according to the Campaign Mechanics.

6.6 The Organiser reserves the right to cancel, shorten, extend, suspend or terminate the campaign at any time prior to the expiry of the Campaign Period without prior notice to the Participants. For the avoidance of doubt, any cancellation, extension, suspension, or termination of the Campaign Period at any time prior to the expiry of the Campaign Period shall not entitle the Participants to claim any compensation from the Organiser for any and all losses or damages suffered or incurred by the Participants as a result of the said cancellation, extension, suspension or termination. The Organiser also reserves the right to amend, modify, delete or change any of the Terms and Conditions herein contained at any time at its absolute discretion with adequate notice. Continued participation in the Campaign following any such changes and/or amendments shall constitute unconditional acknowledgment, understanding, agreement, and acceptance of such changes in respect of the Terms and Conditions.

6.7 The Organiser reserves the right to use the names, addresses, photographs, information, and documents of the Participants as materials in advertisements and other forms of publicity for the purpose of the Campaign from time to time without prior notice to the Participant. The Participants shall not claim ownership of the material. The participation of the Participants in the Campaign



constitutes their consent to such use, with adequate notice, without payment or consideration.

6.8 The Organiser may require the Participants to publish promotional activities of Setel on the Participant'ssocial media accounts. By accepting the Terms and Conditions of this Campaign, the Participants agree to accommodate such request made by the Organiser.

6.9 The Organiser shall not be held responsible or liable for any claim of loss or damage to property or personal injury or loss of life by the Participants, and/or any party resulting from or arising out of or in connection with this Campaign or the prizes given under this Campaign.

6.10 These Terms and Conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Campaign.

6.11 The Organiser is the final authority to decide on the interpretation of these Terms and Conditions and as to any other matters relating to this Campaign.

7.0 Personal Data

By entering into the Campaign, Participants are deemed to have agreed and consented to the collection, processing, use, disclosure, and retention by Setel of their personal data in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at <u>www.setel.my/privacy</u>.